

Vicki Butterworth

From: Anne E Moffat
Sent: Thursday, 16 March 2023 2:37 PM
To: MCS Executive Services
Cc: Peter Y Brown
Subject: Holger, 17/03 - FW: Kawana Forest Bus Route
Attachments: bus route.png; Kawana Bus Route.pdf

Ministerial

PREVIOUS	
CROSS REFERENCE	
PRIORITY – urgent/routine	Routine
RESTRICTION	
FILE ID	110/000854 (MC)
ACCOUNTABLE AREA	Translink
ACTION TO	DocTrak.DD-G.Translink
TIMEFRAME – 5, 10, 15 days or other	5 days
SUBJECT LINE	Zoning of the Kawana Forest, Meridan Plains bus route
SIGNATORY Min/CoS/SPA/DG/DDG/GM Min's constituent/SHM/FYI Referral to another Minister/agency	Minister
ENQUIRER DETAILS	Mr Jarrod Bleijie MP Member for Kawana kawana@parliament.qld.gov.au
NOTES	DLO confirmed Min reply to MP is required.

Please progress for a response. MO to confirm if this is to be DG or Min.

Anne Moffat
Chief Operations Officer
Department of Transport and Main Roads

P: 07 3066 7112 | M: NR
Floor 36 | 1 William Street | Brisbane Qld 4000
GPO Box 1549 | Brisbane Qld 4001
anne.e.moffat@tmr.qld.gov.au
www.tmr.qld.gov.au



The Department of Transport and Main Roads acknowledges the Traditional Owners and Custodians of this land. We also acknowledge their ancestors and Elders both past and present. The Department of Transport and Main Roads is committed to reconciliation among all Australians.

Discover the story on the 'Travelling' by Gilimbaa artwork included in our Acknowledgment statement above.

This email and any attachments may contain Cabinet-related information. The unlawful disclosure or retention of Cabinet-related information may constitute an offence under the Criminal Code, corrupt behaviour under the *Crime and Corruption Act 2001* and may constitute official misconduct under the *Public Sector Ethics Act 1994*. Encouraging or directing another person to do these things may also be an offence.

From: Neil Scales <Neil.Z.Scales@tmr.qld.gov.au>
Sent: Thursday, 16 March 2023 1:23 PM

To: Anne E Moffat <Anne.E.Moffat@tmr.qld.gov.au>

Subject: Fwd: Kawana Forest Bus Route

Kind regards

Neil Scales
Director-General
Department of Transport and Main Roads

P: 07 3066 7316
GPO Box 1549 | Brisbane Qld 4001
neil.z.scales@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Kawana Electorate Office <Kawana@parliament.qld.gov.au>

Sent: Thursday, March 16, 2023 11:30:30 AM

To: Neil Scales <Neil.Z.Scales@tmr.qld.gov.au>

Subject: Kawana Forest Bus Route

Good Morning Neil,

I hope you have had a lovely start to your day.

Please see attached letter from Jarrod Bleijie, MP.

Kind regards,

Michaela Lippiatt
Assistant Electorate Officer

Office of Jarrod Bleijie MP | Member for Kawana
Deputy Leader of the Opposition
Shadow Minister for State Development, Infrastructure and Planning
Shadow Minister for Olympic and Paralympic Infrastructure and Jobs
Shadow Minister for Industrial Relations

Electorate Office 4/3 Nicklin Way, Minyama Qld 4575
Postal PO Box 1200, Buddina Qld 4575
P 07 5406 3100 **E** kawana@parliament.qld.gov.au
W jarrodbleijie.com



The banner features a portrait of Jarrod Bleijie on the left. To the right, the text reads: **Jarrod BLEIJIE MP**, Deputy Leader of the **Opposition**, Member for **Kawana**. Below this, social media icons and handles are listed: Facebook (Jarrod.Bleijie), Twitter (@JarrodBleijieMP), and Instagram (jarrodbleijie_mp).



Jarrod BLEIJIE MP

Member for **Kawana**

Deputy Leader of the Opposition

Shadow Minister for State Development, Infrastructure and Planning

Shadow Minister for Olympic and Paralympic Infrastructure and Jobs

Shadow Minister for Industrial Relations

15 March 2023

Mr Neil Scales

Director General of the Department of Transport and Main Roads

BY EMAIL: neil.scales@tmr.qld.gov.au

Dear Mr Scales,

I refer to the new bus service at Kawana Forest, Meridan Plains

Although my community is very supportive and happy that Kawana Forest is now serviced by a public transport system, there does remain an issue with respect to the zoning.

As you will see from the attached image, Kawana Forest is the last stop on the 611 bus route.

Unfortunately, an anomaly has been found that is costing Kawana Forest residents money.

For instance, Kawana Forest residents travelling just one stop (6mins) up the road to the hospital, (the service is utilised by many Kawana Forest residents working at SCUH), they cross zones and the price is \$4.21 each way to travel one stop.

The bus service is not connected to travel south, so therefore it makes no sense why Kawana Forest estate and bus stop would not be included in Zone six. Unfortunately, because of the high fares it means that it is cheaper for hospital staff to park at the hospital with staff parking rates.

I would appreciate if you could sort this anomaly out to fully realise the benefit of a bus service to Kawana Forest. If the zoning system is corrected and it is cheaper for residents, more people will use the bus service.

Yours sincerely,

Jarrod Bleijie MP

Member for Kawana

Deputy Leader of the Opposition

Shadow Minister for State Development, Infrastructure and Planning

Shadow Minister for Olympic and Paralympic Infrastructure and Jobs

Shadow Minister for Industrial Relations

R 3 of 4

Mar.
Mooloolaba
Kawana
SCUH
Meridan Plains

Key

- route 611
- zone boundary
- timings points
- bus station
- school
- shops
- hospital

Diagrammatic map - not to scale



Route 611 Maroochydore to Meridan Plains via SCUH
servicing Maroochydore, Mooloolaba, Kawana, SCUH and Meridan Plains

Monday to Friday

Route number	611	611	611	611	611	611	611	611	611	611	611	611	611	611	611	611	611	611	611		
am	6.10	6.40	7.10	7.40	8.10	8.40	9.10	9.40	10.10	10.40	11.10	11.40	12.10	12.40	1.10	1.40	2.10	2.40	3.10	3.40	
A Maroochydore station (p1)	6.18	6.49	7.19	7.49	8.19	8.49	9.19	9.49	10.19	10.49	11.19	11.49	12.19	12.49	1.19	1.49	2.19	2.49	3.19	3.49	
B Mooloolaba, River Esp	6.25	6.57	7.27	7.57	8.27	8.57	9.27	9.57	10.27	10.57	11.27	11.57	12.27	12.57	1.27	1.57	2.27	2.57	3.27	3.57	
C Kawana station (p1)	6.30	7.03	7.33	8.03	8.33	9.03	9.33	10.03	10.33	11.03	11.33	12.03	12.33	1.03	1.33	2.03	2.33	3.03	3.33	4.03	
D Bokarina, Main Dr	6.38	7.12	7.42	8.12	8.42	9.12	9.42	10.12	10.42	11.12	11.42	12.12	12.42	1.12	1.42	2.12	2.42	3.12	3.42	4.12	
E SCUH station (p2)	6.45	7.20	7.50	8.20	8.50	9.20	9.50	10.20	10.50	11.20	11.50	12.20	12.50	1.20	1.50	2.20	2.50	3.20	3.50	4.20	
F Woodlands Bvd near Forest Park St																					

Monday to Friday (cont...)

Route number	611	611	611	611	611	611	611	611	611	611
pm	4.10	4.40	5.10	5.40	6.10	6.40	7.10	7.40	8.10	8.40
A Maroochydore station (p1)	4.19	4.49	5.19	5.49	6.19	6.48	7.18	7.47	8.18	8.48
B Mooloolaba, River Esp	4.27	4.57	5.27	5.57	6.27	6.56	7.25	7.55	8.25	8.55
C Kawana station (p1)	4.33	5.03	5.33	6.03	6.33	7.03	7.33	8.03	8.33	9.03
D Bokarina, Main Dr	4.42	5.12	5.42	6.12	6.42	7.09	7.38	8.08	8.38	9.08
E SCUH station (p2)	4.50	5.20	5.50	6.20	6.50	7.15	7.45	8.15	8.45	9.15
F Woodlands Bvd near Forest Park St										

Saturday, Sunday & public holidays*

Route number	611	611	611	611	611	611	611	611	611	611	611	611	611	611	611
am	6.10	7.10	8.10	9.10	10.10	11.10	12.10	1.10	2.10	3.10	4.10	5.10	6.10	7.10	8.10
A Maroochydore station (p1)	6.18	7.19	8.19	9.19	10.19	11.19	12.19	1.19	2.19	3.19	4.19	5.19	6.19	7.19	8.19
B Mooloolaba, River Esp	6.25	7.27	8.27	9.27	10.27	11.27	12.27	1.27	2.27	3.27	4.27	5.27	6.27	7.25	8.25
C Kawana station (p1)	6.30	7.33	8.33	9.33	10.33	11.33	12.33	1.33	2.33	3.33	4.33	5.33	6.33	7.30	8.30
D Bokarina, Main Dr	6.38	7.42	8.42	9.42	10.42	11.42	12.42	1.42	2.42	3.42	4.42	5.42	6.42	7.38	8.38
E SCUH station (p2)	6.45	7.49	8.49	9.49	10.49	11.49	12.49	1.49	2.49	3.49	4.49	5.49	6.49	7.45	8.45
F Woodlands Bvd near Forest Park St															

Released



Minister for Transport and Main Roads

Our ref: MC133037

20 April 2023

Mr Jarrod Bleijie MP
Member for Kawana
kawana@parliament.qld.gov.au

1 William Street Brisbane 4000
GPO Box 2644 Brisbane
Queensland 4001 Australia
Telephone +61 7 3719 7300
Email transportandmainroads@ministerial.qld.gov.au
Website www.tmr.qld.gov.au

Dear Mr Bleijie

I refer to your letter of 15 March 2023 to Mr Neil Scales, Director-General, Department of Transport and Main Roads (TMR), about public transport zoning in Kawana Forest. Your correspondence was forwarded to me for consideration and response.

The Palaszczuk Government is committed to making public transport as affordable and accessible as possible across Queensland, and we understand that public transport is critical to connecting people to job opportunities, education and community.

The Palaszczuk Government implemented the Fairer Fares package for South East Queensland (SEQ) in late-2016 to provide much needed fare relief. Since the implementation of the Fairer Fares package, public transport users in SEQ have saved more than \$356 million. SEQ public transport users have saved money with cheaper fares and a reduced number of travel zones when SEQ's 23 travel zones were simplified to eight. In January 2022, the Palaszczuk Government deferred the SEQ annual fare increase until 4 July 2022 to support Queenslanders during a challenging stage of the pandemic.

Following concerns raised by Kawana Forest residents, I am advised that TMR has conducted a review of bus route 611 to investigate options to relocate the zone boundary to enable passengers to pay a one-zone fare. However, it has been identified that school students travelling on school services to Pacific Lutheran College would be impacted if changes were to be implemented. The school service is currently a one-zone journey, travelling in zone 5. Changes to the zone boundary to enable passengers on route 611 to travel a one-zone journey would impact approximately 70 school students who would then be required to travel a two-zone journey, travelling in zones 5 and 6.

Any changes to zone boundaries across the network require significant consideration to the impacts it would have on all passengers using the services available in the area. As a result, the proposed zone boundary alteration is unable to be supported.

I trust this information is of assistance.

Yours sincerely



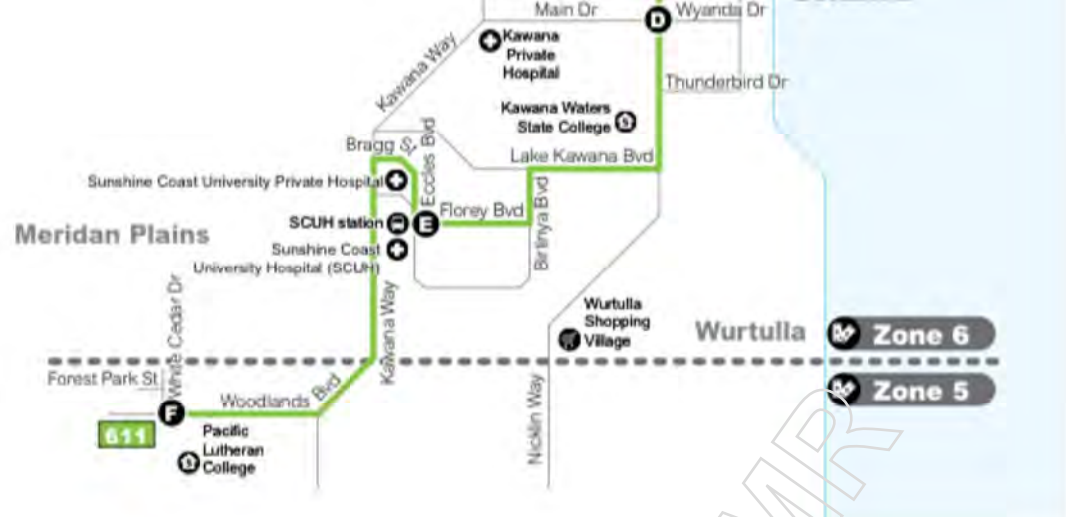
MARK BAILEY MP
Minister for Transport and Main Roads

Mooloolaba
Kawana
SCUH
Meridan Plains

Key

- route 611
- zone boundary
- timing points
- bus station
- school
- shops
- hospital

Diagrammatic map - not to scale



Route 611 **Maroochydore to Meridan Plains via SCUH**
servicing Maroochydore, Mooloolaba, Kawana, SCUH and Meridan Plains

Monday to Friday

Route number	611	611	611	611	611	611	611	611	611	611	611	611	611	611	611	611	611	611	611	611	
A Maroochydore station (p1)	am	am	am	am	am	am	am	am	am	am	am	am	am	pm	pm	pm	pm	pm	pm	pm	pm
B Mooloolaba, River Esp	6.10	6.40	7.10	7.40	8.10	8.40	9.10	9.40	10.10	10.40	11.10	11.40	12.10	12.40	1.10	1.40	2.10	2.40	3.10	3.40	
C Kawana station (p1)	6.18	6.49	7.19	7.49	8.19	8.49	9.19	9.49	10.19	10.49	11.19	11.49	12.19	12.49	1.19	1.49	2.19	2.49	3.19	3.49	
D Bokarina, Main Dr	6.25	6.57	7.27	7.57	8.27	8.57	9.27	9.57	10.27	10.57	11.27	11.57	12.27	12.57	1.27	1.57	2.27	2.57	3.27	3.57	
E SCUH station (p2)	6.30	7.03	7.33	8.03	8.33	9.03	9.33	10.03	10.33	11.03	11.33	12.03	12.33	1.03	1.33	2.03	2.33	3.03	3.33	4.03	
F Woodlands Bvd near Forest Park St	6.38	7.12	7.42	8.12	8.42	9.12	9.42	10.12	10.42	11.12	11.42	12.12	12.42	1.12	1.42	2.12	2.42	3.12	3.42	4.12	
	6.45	7.20	7.50	8.20	8.50	9.20	9.50	10.20	10.50	11.20	11.50	12.20	12.50	1.20	1.50	2.20	2.50	3.20	3.50	4.20	

Monday to Friday (cont...)

Route number	611	611	611	611	611	611	611	611	611	611
A Maroochydore station (p1)	pm	pm	pm	pm	pm	pm	pm	pm	pm	pm
B Mooloolaba, River Esp	4.10	4.40	5.10	5.40	6.10	6.40	7.10	7.40	8.10	9.10
C Kawana station (p1)	4.19	4.49	5.19	5.49	6.19	6.48	7.18	7.48	8.18	9.18
D Bokarina, Main Dr	4.27	4.57	5.27	5.57	6.27	6.55	7.25	7.55	8.25	9.25
E SCUH station (p2)	4.33	5.03	5.33	6.03	6.33	7.00	7.30	8.00	8.30	9.30
F Woodlands Bvd near Forest Park St	4.42	5.12	5.42	6.12	6.42	7.08	7.38	8.08	8.38	9.38
	4.50	5.20	5.50	6.20	6.50	7.15	7.45	8.15	8.45	9.45

Saturday, Sunday & public holidays*

Route number	611	611	611	611	611	611	611	611	611	611	611	611	611	611	611
A Maroochydore station (p1)	am	am	am	am	am	am	pm	pm	pm	pm	pm	pm	pm	pm	pm
B Mooloolaba, River Esp	6.10	7.10	8.10	9.10	10.10	11.10	12.10	1.10	2.10	3.10	4.10	5.10	6.10	7.10	8.10
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D Bokarina, Main Dr	6.25	7.27	8.27	9.27	10.27	11.27	12.27	1.27	2.27	3.27	4.27	5.27	6.27	7.25	8.25
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F Woodlands Bvd near Forest Park St	6.38	7.42	8.42	9.42	10.42	11.42	12.42	1.42	2.42	3.42	4.42	5.42	6.42	7.38	8.38
	6.45	7.49	8.49	9.49	10.49	11.49	12.49	1.49	2.49	3.49	4.49	5.49	6.49	7.45	8.45

Release

From: [Anne E. Moffat](#)
To: [Neil Scales](#)
Cc: [DG-Corro](#)
Subject: FW: ROUTINE MC133037 Zoning of the Kawana Forest, Meridan Plains bus route
Date: Thursday, 20 April 2023 11:21:00 AM
Attachments: [MC133037_Combined_20042023.pdf](#)
[image001.jpg](#)

DG,

For your consideration.

Kind regards,

Anne Moffat

Chief Operations Officer

Department of Transport and Main Roads

P: 07 3066 7112 | M: NR
Floor 36 | 1 William Street | Brisbane Qld 4000
GPO Box 1549 | Brisbane Qld 4001
anne.e.moffat@tmr.qld.gov.au
www.tmr.qld.gov.au



Discover the story on the 'Travelling' by Gilimbaa artwork included in our Acknowledgment statement above.

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From: MCS Executive Services <MCS.Executive.Services@tmr.qld.gov.au>

Sent: Thursday, 20 April 2023 11:17 AM

To: Anne E Moffat <Anne.E.Moffat@tmr.qld.gov.au>

Cc: DG-Corro <DG-Corro@tmr.qld.gov.au>

Subject: ROUTINE MC133037 Zoning of the Kawana Forest, Meridan Plains bus route

Hi Anne

Please find attached for DG consideration.

19/04 RFA from MO "MO updated response, sent to division for content check".

Kind regards,

Tracy Bull

Manager (Correspondence)

Cabinet, Legislation and Executive Services

Governance Branch | Corporate Division | Department of Transport and Main Roads

(Mon-Tue & Thu-Fri) | [\(07\) 306 67080](tel:(07)30667080) | tracy.m.bull@tmr.qld.gov.au

Released under RTI - DTMR

Our ref: MC133037

Mr Jarrod Bleijie MP
Member for Kawana
kawana@parliament.qld.gov.au

Contact officer	Brad Mancini Director, Ticketing Operations
Telephone	3338 4438
Approved by	Ishra Baksh A/GM PTST
Date of approval	27 March 2023
Approved by	Sally Stannard DDG Translink
Date of approval	28 March 2023
Endorsed by	Neil Scales Director-General
Date of endorsement	

Dear Mr Bleijie

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I trust this information is of assistance.

Yours sincerely

MARK BAILEY MP
Minister for Transport and Main Roads

From: [Peter Y Brown](#)
To: [Anne E Moffat](#)
Subject: RE: Kawana Forest Bus Route
Date: Tuesday, 18 April 2023 11:43:02 AM
Attachments: [image001.jpg](#)
[image002.png](#)

done

Peter Brown
Director and CLLO | Cabinet, Legislation and Executive Services
Governance Branch | Corporate Division | **Department of Transport and Main Roads**

(07) 306 67044 | [NR](#) | peter.y.brown@tmr.qld.gov.au | [CLES Connection Hub](#)

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From: Anne E Moffat <Anne.E.Moffat@tmr.qld.gov.au>

Sent: Tuesday, 18 April 2023 11:26 AM

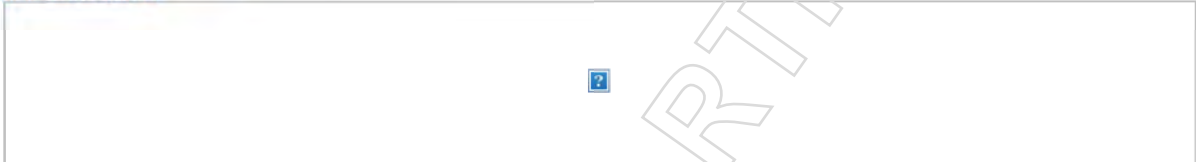
To: Peter Y Brown <Peter.Y.Brown@tmr.qld.gov.au>

Subject: FW: Kawana Forest Bus Route

Can you pls advise MO the DG has been followed up on this?

Anne Moffat
Chief Operations Officer
Department of Transport and Main Roads

P: 07 3066 7112 | M: [NR](#)
Floor 36 | 1 William Street | Brisbane Qld 4000
GPO Box 1549 | Brisbane Qld 4001
anne.e.moffat@tmr.qld.gov.au
www.tmr.qld.gov.au



Discover the story on the 'Travelling' by Gilimbaa artwork included in our Acknowledgment statement above.

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From: Anne E Moffat

Sent: Tuesday, 18 April 2023 11:25 AM

To: Neil Scales <Neil.Z.Scales@tmr.qld.gov.au>

Subject: RE: Kawana Forest Bus Route

As MP corro – it is in next door. Went in 28 March.

I will ask DLOs to chase it up, noting you have been followed up.

Perhaps best reply is just: "Thanks for your email. I will check in on the response for you."

It will become obvious when it arrives where the holdup was....

Anne Moffat
Chief Operations Officer
Department of Transport and Main Roads

P: 07 3066 7112 | M: [NR](#)
Floor 36 | 1 William Street | Brisbane Qld 4000
GPO Box 1549 | Brisbane Qld 4001
anne.e.moffat@tmr.qld.gov.au
www.tmr.qld.gov.au



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From: Neil Scales <Neil.Z.Scales@tmr.qld.gov.au>

Sent: Tuesday, 18 April 2023 11:22 AM

To: Anne E Moffat <Anne.E.Moffat@tmr.qld.gov.au>

Subject: FW: Kawana Forest Bus Route

Help

Kind regards

Neil Scales
Director-General
Department of Transport and Main Roads

P: 07 3066 7316
GPO Box 1549 | Brisbane Qld 4001
neil.z.scales@tmr.qld.gov.au
www.tmr.qld.gov.au

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From: Kawana Electorate Office <Kawana@parliament.qld.gov.au>

Sent: Tuesday, 18 April 2023 9:43 AM

To: Neil Scales <Neil.Z.Scales@tmr.qld.gov.au>

Subject: Kawana Forest Bus Route

Good Morning Neil,

Jarrold has me to follow up on an email I sent on the 16th March.

We have yet to receive a response.

Please see email below with attached letter from Jarrod Bleijie MP.

Kind regards,

Michaela Lippiatt

Assistant Electorate Officer

Office of Jarrod Bleijie MP | Member for Kawana

Deputy Leader of the Opposition

Shadow Minister for State Development, Infrastructure and Planning

Shadow Minister for Olympic and Paralympic Infrastructure and Jobs

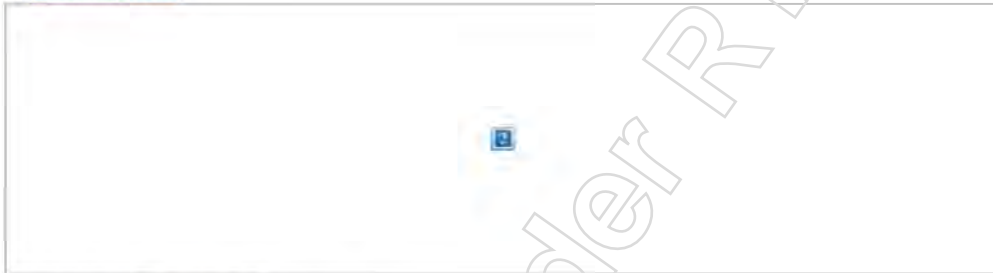
Shadow Minister for Industrial Relations

Electorate Office 4/3 Nicklin Way, Minyama Qld 4575

Postal PO Box 1200, Buddina Qld 4575

P 07 5406 3100 E kawana@parliament.qld.gov.au

W jarrodbleijie.com



From: Kawana Electorate Office

Sent: Thursday, March 16, 2023 11:31 AM

To: neil.scales@tmr.qld.gov.au

Subject: Kawana Forest Bus Route

Good Morning Neil,

I hope you have had a lovely start to your day.

Please see attached letter from Jarrod Bleijie, MP.

Kind regards,

Michaela Lippiatt

Assistant Electorate Officer

Office of Jarrod Bleijie MP | Member for Kawana

Deputy Leader of the Opposition

Shadow Minister for State Development, Infrastructure and Planning

Shadow Minister for Olympic and Paralympic Infrastructure and Jobs

Shadow Minister for Industrial Relations

Electorate Office 4/3 Nicklin Way, Minyama Qld 4575

Postal PO Box 1200, Buddina Qld 4575

P 07 5406 3100 E kawana@parliament.qld.gov.au

W jarrodbleijie.com



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Released under RTI - DTMR

From: [Neil Scales](#)
To: [Kawana Electorate Office](#)
Subject: RE: Kawana Forest Bus Route
Date: Tuesday, 18 April 2023 11:26:56 AM
Attachments: [image001.png](#)

Good morning,
Thanks Michaela, ill check to see where it is.
Kind regards

Neil Scales
Director-General
Department of Transport and Main Roads

P: 07 3066 7316
GPO Box 1549 | Brisbane Qld 4001
neil.z.scales@tmr.qld.gov.au
www.tmr.qld.gov.au

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From: Kawana Electorate Office <Kawana@parliament.qld.gov.au>
Sent: Tuesday, 18 April 2023 9:43 AM
To: Neil Scales <Neil.Z.Scales@tmr.qld.gov.au>
Subject: Kawana Forest Bus Route

Good Morning Neil,

Jarrold has me to follow up on an email I sent on the 16th March.
We have yet to receive a response.
Please see email below with attached letter from Jarrod Bleijie MP.

Kind regards,

Michaela Lippiatt

Assistant Electorate Officer

Office of Jarrod Bleijie MP | Member for Kawana

Deputy Leader of the Opposition

Shadow Minister for State Development, Infrastructure and Planning

Shadow Minister for Olympic and Paralympic Infrastructure and Jobs

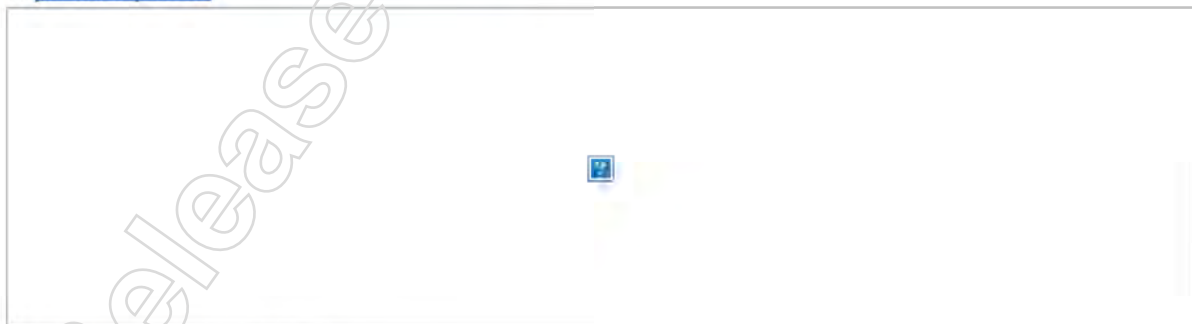
Shadow Minister for Industrial Relations

Electorate Office 4/3 Nicklin Way, Minyama Qld 4575

Postal PO Box 1200, Buddina Qld 4575

P 07 5406 3100 **E** kawana@parliament.qld.gov.au

W jarrobleijie.com



From: Kawana Electorate Office
Sent: Thursday, March 16, 2023 11:31 AM
To: neil.scales@tmr.qld.gov.au
Subject: Kawana Forest Bus Route

Good Morning Neil,

I hope you have had a lovely start to your day.
Please see attached letter from Jarrod Bleijie, MP.
Kind regards,

Michaela Lippiatt
Assistant Electorate Officer
Office of Jarrod Bleijie MP | Member for Kawana
Deputy Leader of the Opposition
Shadow Minister for State Development, Infrastructure and Planning
Shadow Minister for Olympic and Paralympic Infrastructure and Jobs
Shadow Minister for Industrial Relations
Electorate Office 4/3 Nicklin Way, Minyama Qld 4575
Postal PO Box 1200, Buddina Qld 4575
P 07 5406 3100 E kawana@parliament.qld.gov.au
W jarrodblejie.com



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Released under RTI - DTMR

From: [Neil Scales](#)
To: [Anne E. Moffat](#)
Cc: [DG-Corro](#)
Subject: RE: ROUTINE MC133037 Zoning of the Kawana Forest, Meridan Plains bus route
Date: Thursday, 20 April 2023 11:24:02 AM
Attachments: [image001.jpg](#)

Agreed

Kind regards

Neil Scales

Director-General

Department of Transport and Main Roads

P: 07 3066 7316

GPO Box 1549 | Brisbane Qld 4001

neil.z.scales@tmr.qld.gov.au

www.tmr.qld.gov.au

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From: Anne E Moffat <Anne.E.Moffat@tmr.qld.gov.au>
Sent: Thursday, 20 April 2023 11:21 AM
To: Neil Scales <Neil.Z.Scales@tmr.qld.gov.au>
Cc: DG-Corro <DG-Corro@tmr.qld.gov.au>
Subject: FW: ROUTINE MC133037 Zoning of the Kawana Forest, Meridan Plains bus route

DG,

For your consideration.

Kind regards,

Anne Moffat

Chief Operations Officer

Department of Transport and Main Roads

P: 07 3066 7112 | M: NR

Floor 36 | 1 William Street | Brisbane Qld 4000

GPO Box 1549 | Brisbane Qld 4001

anne.e.moffat@tmr.qld.gov.au

www.tmr.qld.gov.au



Discover the story on the 'Travelling' by Gilimbaa artwork included in our Acknowledgment statement above.

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Encouraging or directing another person to do these things may also be an offence.

From: MCS Executive Services <MCS.Executive.Services@tmr.qld.gov.au>
Sent: Thursday, 20 April 2023 11:17 AM
To: Anne E Moffat <Anne.E.Moffat@tmr.qld.gov.au>
Cc: DG-Corro <DG-Corro@tmr.qld.gov.au>
Subject: ROUTINE MC133037 Zoning of the Kawana Forest, Meridan Plains bus route

Hi Anne

Please find attached for DG consideration.

19/04 RFA from MO "MO updated response, sent to division for content check".

Kind regards,

Tracy Bull

Manager (Correspondence)

Cabinet, Legislation and Executive Services

Governance Branch | Corporate Division | Department of Transport and Main Roads

(Mon-Tue & Thu-Fri) | (07) 306 67080 | tracy.m.bull@tmr.qld.gov.au

From: [Neil Scales](#)
To: [Anne E Moffat](#)
Subject: Fwd: Kawana Forest Bus Route
Date: Thursday, 16 March 2023 1:22:42 PM
Attachments: [image001.png](#)
[bus route.png](#)
[Kawana Bus Route.pdf](#)

Kind regards

Neil Scales
Director-General
Department of Transport and Main Roads

P: [07 3066 7316](tel:0730667316)
GPO [Box 1549 | Brisbane Qld 4001](#)
neil.z.scales@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Kawana Electorate Office <Kawana@parliament.qld.gov.au>
Sent: Thursday, March 16, 2023 11:30:30 AM
To: Neil Scales <Neil.Z.Scales@tmr.qld.gov.au>
Subject: Kawana Forest Bus Route

Good Morning Neil,

I hope you have had a lovely start to your day.

Please see attached letter from Jarrod Bleijie, MP.

Kind regards,

Michaela Lippiatt
Assistant Electorate Officer

Office of Jarrod Bleijie MP | Member for Kawana
Deputy Leader of the Opposition
Shadow Minister for State Development, Infrastructure and Planning
Shadow Minister for Olympic and Paralympic Infrastructure and Jobs
Shadow Minister for Industrial Relations

Electorate Office 4/3 Nicklin Way, Minyama Qld 4575
Postal PO Box 1200, Buddina Qld 4575
P 07 5406 3100 E kawana@parliament.qld.gov.au
W jarrodbleijie.com



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Released under RTI - DTP/PR

From: [Neil Scales](#)
To: [Michael P Cormack](#)
Cc: [Translink Media](#); [Anne E Moffat](#); [Andrew J Christie](#)
Subject: Re: For approval | Media response: Kawana bus service | Sunshine Coast Daily - Tegan Annett | Translink Media: NR
Date: Friday, 13 May 2022 7:31:55 AM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.jpg](#)
[image005.png](#)

Agreed

It will be a beat up

Kind regards

Neil Scales

Director-General

Department of Transport and Main Roads

Floor 36, 1 William Street | [Brisbane Qld 4000](#)

GPO Box 1549 | [Brisbane Qld 4001](#)

P: [\(07\) 30667316](tel:(07)30667316)

E: neil.z.scales@tmr.qld.gov.au

W: www.tmr.qld.gov.au

From: Michael P Cormack <Michael.Cormack@translink.com.au>

Sent: Friday, May 13, 2022 7:30:41 AM

To: Neil Scales <Neil.Z.Scales@tmr.qld.gov.au>

Cc: Translink Media <Translink.Media@translink.com.au>; Anne E Moffat <Anne.E.Moffat@tmr.qld.gov.au>; Andrew J Christie <Andrew.Christie@translink.com.au>

Subject: For approval | Media response: Kawana bus service | Sunshine Coast Daily - Tegan Annett | Translink Media: NR

Good morning Neil,

We've received the below media enquiry asking when Kawana residents will receive their bus service that was announced toward the end of last year.

Can you please let me know if you have any concerns with the proposed response below?

Sally has approved.

FYI, the highlights in the enquiry are just comments after discussing with the journalist.

Cheers,

Michael

ENQUIRY

I'm working on a story about the need for a bus service at Kawana Forest, Meridan Plains and would appreciate a response from the transport department.

Can you please provide a response to the following questions by 12pm Friday:

- Kawana Forest residents were promised a bus service six months ago, however, residents are still unsure when it will be provided. **(confirming the promise was made six months ago, not a service start date of six months ago)**. When will the bus service come to Kawana Forest?

- What has caused the delay? **(confirming this question is asking if there has been any delay)**

- Why haven't residents been told sooner?
- What needs to be done before the bus service is established?
- Is there anything else you would like to add?

Please let me know if there are any concerns with this request.

RESPONSE

Please attribute to a Department of Transport and Main Roads (TMR)

Spokesperson:

Planning is well underway for a new bus service into Kawana Forest, Meridian Plains. Translink is working with the local bus operator Sunbus as well as Sunshine Coast Regional Council, and an announcement will be made in the coming months once full details of the service route, frequency and start date are finalised.

ENDS

Michael Cormack

A/Manager (Media)

Translink Division | Department of Transport and Main Roads

Floor 1 | 61 Mary Street | Brisbane Qld 4000

GPO Box 50 | Brisbane Qld 4001

(07) 3338 4035 | NR

michael.cormack@translink.com.au

translink.com.au | www.tmr.qld.gov.au



Released under RTI - DTMR

From: [Neil Scales](#)
To: [Kawana Electorate Office](#)
Bcc: [Anne E Moffat](#)
Subject: Re: Kawana Forest Bus Route
Date: Thursday, 16 March 2023 1:22:31 PM
Attachments: [image001.png](#)

Thanks for this

I'll have a look

Kind regards

Neil Scales
Director-General
Department of Transport and Main Roads

P: [07 3066 7316](tel:0730667316)
GPO [Box 1549 | Brisbane Qld 4001](#)
neil.z.scales@tmr.qld.gov.au
www.tmr.qld.gov.au

From: Kawana Electorate Office <Kawana@parliament.qld.gov.au>
Sent: Thursday, March 16, 2023 11:30:30 AM
To: Neil Scales <Neil.Z.Scales@tmr.qld.gov.au>
Subject: Kawana Forest Bus Route

Good Morning Neil,

I hope you have had a lovely start to your day.

Please see attached letter from Jarrod Bleijie, MP.

Kind regards,

Michaela Lippiatt
Assistant Electorate Officer

Office of Jarrod Bleijie MP | Member for Kawana
Deputy Leader of the Opposition
Shadow Minister for State Development, Infrastructure and Planning
Shadow Minister for Olympic and Paralympic Infrastructure and Jobs
Shadow Minister for Industrial Relations

Electorate Office 4/3 Nicklin Way, Minyama Qld 4575
Postal PO Box 1200, Buddina Qld 4575
P 07 5406 3100 **E** kawana@parliament.qld.gov.au
W jarrodbleijie.com



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Lien L Pham

From: Government Relations
Sent: Thursday, 20 April 2023 10:25 AM
To: MCS Executive Services; Government Relations
Subject: RE: CONTENT CHECK REQUIRED MC133037
Attachments: MC133037_MO edited response_19042023 (002).docx

Categories: Cyndy

Hi Holger

Please use attached version with updated figure, ED endorsed.

Kind regards

Cyndy Nguyen
Senior Advisor (Government & Stakeholder Relations)
Office of the Deputy Director-General | Translink Division
Department of Transport and Main Roads

P: 07 3066 0760 | P: 07 3338 4438
Floor 1 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
Huong.NGUYEN@translink.com.au
www.translink.com.au
www.tmr.qld.gov.au

From: MCS Executive Services <MCS.Executive.Services@tmr.qld.gov.au>
Sent: Wednesday, 19 April 2023 11:31 AM
To: Government Relations <Government.Relations@translink.com.au>
Subject: RE: CONTENT CHECK REQUIRED MC133037

Hi Caitlin

Sorry, it's the wrong reference in the email subject line. It is for MC133037.

Kind regards

Holger Bruns
Advisor (Correspondence) | Cabinet, Legislation and Executive Services
Governance Branch | Corporate Division | Department of Transport and Main Roads

Floor 5 | 61 Mary Street | Brisbane Qld 4000
GPO Box 1549 | Brisbane Qld 4001
(07) 3066 0736
holger.z.bruns@tmr.qld.gov.au
[CLES Connection Hub](#)

From: Government Relations <Government.Relations@translink.com.au>
Sent: Wednesday, 19 April 2023 11:18 AM
To: MCS Executive Services <MCS.Executive.Services@tmr.qld.gov.au>
Subject: RE: CONTENT CHECK REQUIRED MC133087

Hi Holger,

Apologies, if that MC number is correct, it looks like this one has been actioned by PDO.

Kind regards,

Caitlin Riccardi

A/Advisor (Government & Media Relations)
Office of the Deputy Director-General | Translink Division
Department of Transport and Main Roads

P: 07 3338 4250 |
Floor 1 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
caitlin.riccardi@translink.com.au
www.tmr.qld.gov.au



From: MCS Executive Services <MCS.Executive.Services@tmr.qld.gov.au>
Sent: Wednesday, 19 April 2023 11:16 AM
To: Government Relations <Government.Relations@translink.com.au>
Subject: CONTENT CHECK REQUIRED MC133087

Good morning

MC133037 has been amended by Minister's office and requires a **content check** to determine if the amended information is factually correct.

Please arrange for the amended information to be checked for accuracy and respond to this email **by 11.15am on 20/04/2023**.

The DocTrak profile will remain with MCS as a quick turnaround is required. If substantial changes are required, please inform MCS who will return the profile to you.

[DocTrak DTMR - All Documents](#)

Thank you for your assistance.

Kind regards

Holger Bruns

Advisor (Correspondence) | Cabinet, Legislation and Executive Services
Governance Branch | Corporate Division | Department of Transport and Main Roads

Floor 5 | 61 Mary Street | Brisbane Qld 4000
GPO Box 1549 | Brisbane Qld 4001
(07) 3066 0736
holger.z.bruns@tmr.qld.gov.au
[CLES Connection Hub](#)

Our ref: MC133037

Your ref:

Mr Jarrod Bleijie MP
Member for Kawana
Kawana@parliament.qld.gov.au

Contact officer	Brad Mancini Director, Ticketing Operations
Telephone	3338 4438
Approved by	Ishra Baksh A/GM PTST
Date of approval	
Approved by	Sally Stannard DDG Translink
Date of approval	
Endorsed by	Neil Scales Director-General
Date of endorsement	

Dear Mr Bleijie

~~I refer to~~ **Thank you for** your letter of 15 March 2023 to Mr Neil Scales, Director-General, from the Department of Transport and Main Roads (TMR), about public transport zoning in Kawana Forest. Your correspondence was forwarded to me for consideration and response.

The Queensland Government is committed to making public transport as affordable and accessible as possible across Queensland, and we understand that public transport is critical to connecting people to job opportunities, education and community.

Following concerns raised by Kawana Forest residents, I am advised that TMR has conducted a review of bus route 611 to investigate options to relocate the zone boundary to enable passengers to pay a one-zone fare. However, it has been identified that school students travelling on school services to Pacific Lutheran College would be impacted if changes were to be implemented. The school services is currently a one zone journey, travelling in zone 5. Changes to the zone boundary to enable passengers on route 611 to travel a one zone journey would impact approximately 70 school students who would then be required to travel a two zone journey, travelling in zones 5 and 6.

Any changes to zone boundaries across the network require significant consideration to the impacts it would have on all passengers using the services available in the area. As a result, the proposed zone boundary alteration is **not being unable to be** supported.

I trust this information is of assistance.

Yours sincerely

MARK BAILEY MP
Minister for Transport and Main Roads

Lien L Pham

From: Ricki-Lee J Plant
Sent: Monday, 27 March 2023 8:49 AM
To: Government Relations
Subject: FW: Approval - MC133037 - Jarrod Bleijie MP - Member for Kawana - Public transport zoning in Kawana Forest
Attachments: Response - MC133037 - Jarrod Bleijie MP - Member for Kawana - Zoning of Kawana Forest.DOCX
Follow Up Flag: Follow up
Flag Status: Completed
Categories: Cyndy

Hi,

Please find attached amendments. GM has endorsed this one.

Regards

Ricki-lee Plant
Executive Coordinator | Office of the General Manager
Passenger Transport Strategy and Technology Branch | Translink Division
Department of Transport and Main Roads

P: 07 3338 4591
Floor 2 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
ricki-lee.plant@translink.com.au
www.translink.com.au
www.tmr.qld.gov.au

From: Ishra Baksh <Ishra.Baksh@translink.com.au>
Sent: Monday, 27 March 2023 8:46 AM
To: Ricki-Lee J Plant <Ricki-Lee.Plant@translink.com.au>
Subject: RE: Approval - MC133037 - Jarrod Bleijie MP - Member for Kawana - Public transport zoning in Kawana Forest

Thanks some minor tweaks

Kind regards

Ishra Baksh
A/General Manager
Passenger Transport Strategy and Technology Branch | Translink Division
Department of Transport and Main Roads

Floor 2 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
(07) 3066 5164 | M: [REDACTED]
ishra.baksh@tmr.qld.gov.au
www.translink.com.au
www.tmr.qld.gov.au



The Department of Transport and Main Roads acknowledges the Traditional Owners and Custodians of this land and waterways.

We also acknowledge their ancestors and Elders both past and present.

The Department of Transport and Main Roads is committed to reconciliation among all Australians.

Discover the story on the ['Travelling'](#) by Gilimbaa artwork included in our Acknowledgment statement above.

From: Ricki-Lee J Plant <Ricki-Lee.Plant@translink.com.au>

Sent: Monday, 27 March 2023 8:11 AM

To: Ishra Baksh <Ishra.Baksh@translink.com.au>

Subject: Approval - MC133037 - Jarrod Bleijie MP - Member for Kawana - Public transport zoning in Kawana Forest

For your approval 😊

Regards

Ricki-lee Plant

Executive Coordinator | Office of the General Manager
Passenger Transport Strategy and Technology Branch | Translink Division
Department of Transport and Main Roads

P: 07 3338 4591

Floor 2 | 61 Mary Street | Brisbane Qld 4000

GPO Box 50 | Brisbane Qld 4001

ricki-lee.plant@translink.com.au

www.translink.com.au

www.tmr.qld.gov.au

From: Government Relations <Government.Relations@translink.com.au>

Sent: Friday, 24 March 2023 4:02 PM

To: Ricki-Lee J Plant <Ricki-Lee.Plant@translink.com.au>; Government Relations

<Government.Relations@translink.com.au>

Subject: RE: For A/GM Approval - MC133037 - Jarrod Bleijie MP - Member for Kawana - Public transport zoning in Kawana Forest

Hi Ricki-Lee

Please find attached updated response – Brad Mancini has endorsed.

Kind regards

Cyndy Nguyen

Senior Advisor (Government & Stakeholder Relations)
Office of the Deputy Director-General | Translink Division
Department of Transport and Main Roads

P: 07 3066 0760 | P: 07 3338 4438

Floor 1 | 61 Mary Street | Brisbane Qld 4000

GPO Box 50 | Brisbane Qld 4001

Huong.NGUYEN@translink.com.au

www.translink.com.au

www.tmr.qld.gov.au

From: Ricki-Lee J Plant <Ricki-Lee.Plant@translink.com.au>

Sent: Wednesday, 22 March 2023 3:50 PM

To: Government Relations <Government.Relations@translink.com.au>

Subject: RE: For A/GM Approval - MC133037 - Jarrod Bleijie MP - Member for Kawana - Public transport zoning in Kawana Forest

Hi team,

Would it be possible to soften the response a little and maybe explain why we can't accommodate the zone.

Thanks!

Regards

Ricki-lee Plant

Executive Coordinator | Office of the General Manager
Passenger Transport Strategy and Technology Branch | Translink Division
Department of Transport and Main Roads

P: 07 3338 4591
Floor 2 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
ricki-lee.plant@translink.com.au
www.translink.com.au
www.tmr.qld.gov.au

From: Government Relations <Government.Relations@translink.com.au>

Sent: Wednesday, 22 March 2023 1:07 PM

To: Ishra Baksh <Ishra.Baksh@translink.com.au>

Cc: Ricki-Lee J Plant <Ricki-Lee.Plant@translink.com.au>; Government Relations
<Government.Relations@translink.com.au>

Subject: For A/GM Approval - MC133037 - Jarrod Bleijie MP - Member for Kawana - Public transport zoning in Kawana Forest

Hi Ishra

Please find attached ministerial response regarding public transport zoning in Kawana Forest.

The response has been endorsed by Brad Mancini, for your consideration and approval.

Kind regards

Cyndy Nguyen

Senior Advisor (Government & Stakeholder Relations)
Office of the Deputy Director-General | Translink Division
Department of Transport and Main Roads

P: 07 3066 0760 | P: 07 3338 4438
Floor 1 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
Huong.NGUYEN@translink.com.au
www.translink.com.au
www.tmr.qld.gov.au

Our ref: MC133037

Mr Jarrod Bleijie MP
Member for Kawana
kawana@parliament.qld.gov.au

Contact officer	Brad Mancini Director, Ticketing Operations
Telephone	3338 4438
Approved by	Ishra Baksh A/GM PTST
Date of approval	27 March 2023
Approved by	Sally Stannard DDG Translink
Date of approval	28 March 2023
Endorsed by	Neil Scales Director-General
Date of endorsement	28 March 2023

Dear Mr Bleijie

I refer to your letter of 15 March 2023 to Mr Neil Scales, Director-General, Department of Transport and Main Roads (TMR), about public transport zoning in Kawana Forest. Your correspondence was forwarded to me for consideration and response.

The Queensland Palaszczuk Government is committed to making public transport as affordable and accessible as possible across Queensland, and we understand that public transport is critical to connecting people to job opportunities, education and community.

The Palaszczuk Government implemented the Fairer Fares package for South East Queensland (SEQ) in late-2016 to provide much needed fare relief. Since the implementation of the Fairer Fares package, public transport users in SEQ have saved more than \$35625 million. SEQ public transport users have saved money with cheaper fares and a reduced number of travel zones when SEQ's 23 travel zones were simplified to eight. In January 2022, the Palaszczuk Government deferred the SEQ annual fare increase until 4 July 2022 to support Queenslanders during a challenging stage of the pandemic.

Following concerns raised by Kawana Forest residents, I am advised that TMR has conducted a review of bus route 611 to investigate options to relocate the zone boundary to enable passengers to pay a one-zone fare. However, it has been identified that school students travelling on school services to Pacific Lutheran College would be impacted if changes were to be implemented. The school service is currently a one-zone journey, travelling in zone 5. Changes to the zone boundary to enable passengers on route 611 to travel a one-zone journey would impact approximately 70 school students who would then be required to travel a two-zone journey, travelling in zones 5 and 6.

Any changes to zone boundaries across the network require significant consideration to the impacts it would have on all passengers using the services available in the area. As a result, the proposed zone boundary alteration is unable to be supported.

I trust this information is of assistance.

Yours sincerely

MARK BAILEY MP

Minister for Transport and Main Roads

Released under RTI - DTMR

Lien L Pham

From: Julian S Aitken
Sent: Wednesday, 19 April 2023 5:09 PM
To: Government Relations
Cc: Hugh V Morris; Sam P Matthews; Tiana Z OSullivan
Subject: Fw: For ED Approval - Fact Check - MC133037 - Jarrod Bleijie MP - Member for Kawana - Pubic transport zoning in Kawana Forest
Attachments: MC133037_MO edited response_19042023 (002).docx
Follow Up Flag: Follow up
Flag Status: Completed
Categories: Cyndy

Hi Cyndy,

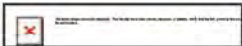
updated document attached.

Thanks

Julian Aitken
Executive Director (Finance and Performance) | Passenger Transport Integration
TransLink Division | Department of Transport and Main Roads

Level 2, 61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001
t 07 3338 4159 | m NR
e julian.aitken@translink.com.au
w www.translink.com.au w www.tmr.qld.gov.au

 [/TransLinkQLD](#)  [/TransLinkSEQ](#)



From: Hugh V Morris <hugh.morris@translink.com.au>
Sent: Wednesday, 19 April 2023 2:16 PM
To: Julian S Aitken <Julian.Aitken@translink.com.au>
Cc: Sam P Matthews <sam.matthews@translink.com.au>; Lachlan T Hill <Lachlan.Hill@translink.com.au>; Tiana Z OSullivan <Tiana.OSullivan@translink.com.au>
Subject: RE: For ED Approval - Fact Check - MC133037 - Jarrod Bleijie MP - Member for Kawana - Pubic transport zoning in Kawana Forest

Hi Julian,

I have updated the attached to agree to the last PPQ update on Fairer fares which had

Since inception, the Fairer Fares policy has saved customers over \$356 million.

Regards,

Hugh

Hugh Morris

Manager (Fare Analysis and Modelling) | Finance and Performance
Passenger Transport Integration Branch | Translink Division
Department of Transport and Main Roads

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Floor 2 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
hugh.morris@translink.com.au
www.translink.com.au
www.tmr.qld.gov.au

From: Julian S Aitken <Julian.Aitken@translink.com.au>
Sent: Wednesday, 19 April 2023 1:55 PM
To: Hugh V Morris <hugh.morris@translink.com.au>
Cc: Sam P Matthews <sam.matthews@translink.com.au>; Lachlan T Hill <Lachlan.Hill@translink.com.au>; Tiana Z OSullivan <Tiana.OSullivan@translink.com.au>
Subject: Fw: For ED Approval - Fact Check - MC133037 - Jarrod Bleijie MP - Member for Kawana - Pubic transport zoning in Kawana Forest

Hi Hugh and Sam,

Can you please check the attached edits from the MO?

Thanks

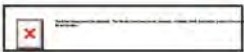
Julian Aitken

Executive Director (Finance and Performance) | Passenger Transport Integration
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 [/TransLinkQLD](#)  [/TransLinkSEQ](#)



From: Government Relations <Government.Relations@translink.com.au>
Sent: Wednesday, 19 April 2023 12:44 PM
To: Julian S Aitken <Julian.Aitken@translink.com.au>
Cc: Tiana Z OSullivan <Tiana.OSullivan@translink.com.au>; F&P Fare Revenue Analysis <F&P_Fare_Revenue_Analysis@translink.com.au>; Government Relations <Government.Relations@translink.com.au>
Subject: For ED Approval - Fact Check - MC133037 - Jarrod Bleijie MP - Member for Kawana - Pubic transport zoning in Kawana Forest

Hi Julian

We have been requested to fact check MO's edits in the attached response relating to the Fairer Fares program. The information is consistent with previous wording however can we please confirm that this OK to progress?

Kind regards

Cyndy Nguyen

Senior Advisor (Government & Stakeholder Relations)

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Huong.NGUYEN@translink.com.au
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www.tmr.qld.gov.au

Released under RTI - DTMR

Lien L Pham

From: MCS Executive Services
Sent: Friday, 24 March 2023 4:07 PM
To: Government Relations
Subject: RE: Extension Request - MC133037

Categories: Cyndy

Hi Cyndy

Profile has been extended, please note if new deadline cannot be met interim must be progressed.

With thanks,

Emma O'Reilly
A/Senior Advisor (Correspondence) | Cabinet, Legislation and Executive Services
Governance Branch | Corporate Division
Department of Transport and Main Roads

Floor 5 | 61 Mary Street | Brisbane Qld 4000
GPO Box 1549 | Brisbane Qld 4001
(07) 3066 5104
emma.l.oreilly@tmr.qld.gov.au

From: Government Relations <Government.Relations@translink.com.au>
Sent: Friday, 24 March 2023 3:31 PM
To: MCS Executive Services <MCS.Executive.Services@tmr.qld.gov.au>
Cc: Government Relations <Government.Relations@translink.com.au>
Subject: Extension Request - MC133037

Good afternoon MCS

Please can we seek an extension to 28 March for MC133037. Additional information has been requested as this was progressing through approvals therefore an extension is now required.

Kind regards

Cyndy Nguyen
Senior Advisor (Government & Stakeholder Relations)
Office of the Deputy Director-General | Translink Division
Department of Transport and Main Roads

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www.translink.com.au
www.tmr.qld.gov.au

Lien L Pham

From: Government Relations
Sent: Friday, 24 March 2023 4:02 PM
To: Ricki-Lee J Plant; Government Relations
Subject: RE: For A/GM Approval - MC133037 - Jarrod Bleijie MP - Member for Kawana - Public transport zoning in Kawana Forest
Attachments: Incoming - MC133037 - Jarrod Bleijie MP - Member for Kawana - Zone boundary in Kawana Forest for bus route 611.PDF; Response - MC133037 - Jarrod Bleijie MP - Member for Kawana - Zoning of Kawana Forest.docx
Categories: Cyndy

Hi Ricki-Lee

Please find attached updated response – Brad Mancini has endorsed.

Kind regards

Cyndy Nguyen
Senior Advisor (Government & Stakeholder Relations)
Office of the Deputy Director-General | Translink Division
Department of Transport and Main Roads

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GPO Box 50 | Brisbane Qld 4001
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www.tmr.qld.gov.au

From: Ricki-Lee J Plant <Ricki-Lee.Plant@translink.com.au>
Sent: Wednesday, 22 March 2023 3:50 PM
To: Government Relations <Government.Relations@translink.com.au>
Subject: RE: For A/GM Approval - MC133037 - Jarrod Bleijie MP - Member for Kawana - Public transport zoning in Kawana Forest

Hi team,

Would it be possible to soften the response a little and maybe explain why we can't accommodate the zone.

Thanks!

Regards

Ricki-lee Plant
Executive Coordinator | Office of the General Manager
Passenger Transport Strategy and Technology Branch | Translink Division
Department of Transport and Main Roads

P: 07 3338 4591
Floor 2 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
ricki-lee.plant@translink.com.au
www.translink.com.au
www.tmr.qld.gov.au

From: Government Relations <Government.Relations@translink.com.au>

Sent: Wednesday, 22 March 2023 1:07 PM

To: Ishra Baksh <Ishra.Baksh@translink.com.au>

Cc: Ricki-Lee J Plant <Ricki-Lee.Plant@translink.com.au>; Government Relations <Government.Relations@translink.com.au>

Subject: For A/GM Approval - MC133037 - Jarrod Bleijie MP - Member for Kawana - Public transport zoning in Kawana Forest

Hi Ishra

Please find attached ministerial response regarding public transport zoning in Kawana Forest.

The response has been endorsed by Brad Mancini, for your consideration and approval.

Kind regards

Cyndy Nguyen

Senior Advisor (Government & Stakeholder Relations)
Office of the Deputy Director-General | Translink Division
Department of Transport and Main Roads

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Lien L Pham

From: Sally Z Stannard
Sent: Tuesday, 28 March 2023 7:52 AM
To: Government Relations
Cc: Cameron Y Leslie; Government Relations
Subject: Re: For DDG Approval - MC133037 - Jarrod Bleijie MP - Member for Kawana - Public transport zoning in Kawana Forest - Due 28/03

Categories: Cyndy

Approved

Sally Stannard
Deputy Director-General | Translink Division
Department of Transport and Main Roads

Not Relevant

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Floor 36, 1 William Street | Brisbane Qld 4000
GPO Box 1549 | Brisbane Qld 4001
P: (07) 30667316
E: sally.z.stannard@tmr.qld.gov.au
W: www.tmr.qld.gov.au

From: Government Relations <Government.Relations@translink.com.au>
Sent: Monday, March 27, 2023 9:00:34 AM
To: Sally Z Stannard <Sally.Stannard@translink.com.au>
Cc: Cameron Y Leslie <Cameron.Leslie@translink.com.au>; Government Relations <Government.Relations@translink.com.au>
Subject: For DDG Approval - MC133037 - Jarrod Bleijie MP - Member for Kawana - Public transport zoning in Kawana Forest - Due 28/03

Hi Sally

We are seeking your approval for the attached ministerial response regarding public transport zoning in Kawana Forest.

The response has been endorsed by Ishra Baksh and Brad Mancini.

Kind regards

Cyndy Nguyen
Senior Adviser (Government & Stakeholder Relations)
Office of the Deputy Director-General | Translink Division
Department of Transport and Main Roads

P: 07 3066 0760 | P: 07 3338 4438
Floor 1 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
Huong.NGUYEN@translink.com.au

Released under RTI - DTMR

Our ref: MC133037

Your ref:

Mr Jarrod Bleijie MP
Member for Kawana
Kawana@parliament.qld.gov.au

Contact officer	Brad Mancini Director, Ticketing Operations
Telephone	3338 4438
Approved by	Ishra Baksh A/GM PTST
Date of approval	
Approved by	Sally Stannard DDG Translink
Date of approval	
Endorsed by	Neil Scales Director-General
Date of endorsement	

Dear Mr Bleijie

I refer to your letter of 15 March 2023 to Mr Neil Scales, Director-General, from the Department of Transport and Main Roads (TMR), about public transport zoning in Kawana Forest. Your correspondence was forwarded to me for consideration and response.

The Queensland Government is committed to making public transport as affordable and accessible as possible across Queensland, and we understand that public transport is critical to connecting people to job opportunities, education and community.

Following concerns raised by Kawana Forest residents, I am advised that TMR has conducted a review of bus route 611 to investigate options to relocate the zone boundary to enable passengers to pay a one-zone fare. However, it has been identified that school students travelling on school services to Pacific Lutheran College would be impacted if changes were to be implemented. The school services is currently a one zone journey, travelling in zone 5. Changes to the zone boundary to enable passengers on route 611 to travel a one zone journey would impact approximately 70 school students who would then be required to travel a two zone journey, travelling in zones 5 and 6.

Any changes to zone boundaries across the network require significant consideration to the impacts it would have on all passengers using the services available in the area. As a result, the proposed zone boundary alteration is not being supported.

I trust this information is of assistance.

Yours sincerely

MARK BAILEY MP
Minister for Transport and Main Roads

Lien L Pham

From: Ticketing
Sent: Friday, 24 March 2023 3:59 PM
To: Government Relations
Subject: RE: Urgent - For Review - MC133037 - Jarrod Bleijie MP - Member for Kawana - Public transport zoning in Kawana Forest
Attachments: Re: Urgent - For Review - MC133037 - Jarrod Bleijie MP - Member for Kawana - Public transport zoning in Kawana Forest; Response - MC133037 - Jarrod Bleijie MP - Member for Kawana - Zoning of Kawana Forest (revised).docx
Categories: Cyndy

Hi Cyndy

The attached has been approved by Brad. There has been minor amendment made.
Apologies for the delay.

Kind regards
Sue

From: Government Relations <Government.Relations@translink.com.au>
Sent: Thursday, 23 March 2023 12:11 PM
To: Ticketing <Ticketing@translink.com.au>
Cc: Government Relations <Government.Relations@translink.com.au>
Subject: Urgent - For Review - MC133037 - Jarrod Bleijie MP - Member for Kawana - Public transport zoning in Kawana Forest
Importance: High

Hi Sue

I have amended the attached response to clarify reasons for not supporting changes to zone boundaries.

I only checked one of the school services but assume they all travel one zone. Also, I updated the college – previously St Peter’s but I think it’s Pacific Lutheran College.

Could the team review the changes and return to GSR as soon as possible today.

Let me know if there are any issues.

Kind regards

Cyndy Nguyen
Senior Advisor (Government & Stakeholder Relations)
Office of the Deputy Director-General | Translink Division
Department of Transport and Main Roads

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Kieran Z Spilling

From: Cameron Y Leslie
Sent: Friday, 10 March 2023 12:06 PM
To: Andrea L Fagg
Cc: Kieran Z Spilling; Sky X Williams
Subject: RE: ADVICE NEEDED: zone issue for route 611 extension into Kawana Forest

Hi guys,

Can we have a chat about this one sometime next week.

Noting the nature of this one and how the new services came into play, I tend to agree with Andrea that this should sit with GSR. Would just like to discuss first.

Can I also just check who provided/approved the original response from July last year?

Thanks

Cam

Cameron Leslie
Manager (Government & Media Relations)
Office of the Deputy Director-General | Translink Division
Department of Transport and Main Roads

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GPO Box 50 | Brisbane Qld 4001
cameron.leslie@translink.com.au
www.translink.com.au
www.tmr.qld.gov.au

From: Andrea L Fagg <andrea.fagg@translink.com.au>
Sent: Friday, 10 March 2023 10:22 AM
To: Cameron Y Leslie <Cameron.Leslie@translink.com.au>
Cc: Kieran Z Spilling <Kieran.Spilling@translink.com.au>; Sky X Williams <Sky.Williams@translink.com.au>
Subject: ADVICE NEEDED: zone issue for route 611 extension into Kawana Forest

Hi Cam,

Please see below and attached for your consideration regarding a request from the Kawana Forest Resident's Association to revise fare zones for two bus stops.

For background, the recent (July 2022) extension of route 611 into Meridian Plains included two newly built bus stops on Woodlands Boulevard located outside of zone six (in zone five).

These being:

- Woodlands at Pacific Lutheran College
- Woodlands Blvd at Forest Park St

All trips from Woodlands Blvd on route 611 travel to zone 6 stops - meaning a **two-zone trip**.

Prior to this, the route ran to Sunshine Coast University Hospital (SCUH) in Birtinya and all stops were in zone six – meaning a **one-zone trip**.

From what I can understand Sally endorsed Network Planning's decision to retain the different zoning to ensure a fair outcome for school students travelling to Pacific Lutheran College (see email attached – 05/07/22).

PI [redacted] (the association's spokesperson) has copied in Jarrod Bleijie and Cr Peter Cox on two occasions.

We haven't received any official wording from Network Planning or Ticketing Policy to send to the resident.

I have a feeling the issue isn't going to go away (even if we do respond) and I don't want Sky to provide a response without first alerting you to the matter and seeking your advice. Assuming, given the political nature, it may be better handled by your team?

Kieran Spilling is the PM for the project and may be able to shed further light as needed.

Kieran/Sky – please let me know if I've misinterpreted/missed anything.

Kind regards,
Andrea

Andrea Fagg
Principal Advisor (Communication) | Customer Solutions
Passenger Transport Services | Translink Division
Department of Transport and Main Roads

P: 07 3338 4495 | M: NR [redacted]
Floor 1 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
andrea.fagg@translink.com.au
www.translink.com.au
www.tmr.qld.gov.au

From: Sky X Williams <Sky.Williams@translink.com.au>
Sent: Friday, 10 March 2023 9:36 AM
To: Andrea L Fagg <andrea.fagg@translink.com.au>
Subject: Fw: Bus route extension into Kawana Forest

For reference, when I get to chat to you

Sky Williams

A/Advisor (Communication) | Customer Solutions
Passenger Transport Services | Translink Division
Department of Transport and Main Roads

P: 07 3066 2345 |

Floor 1 | 61 Mary Street | Brisbane Qld 4000

GPO Box 50 | Brisbane Qld 4001

sky.williams@translink.com.au

www.translink.com.au

www.tmr.qld.gov.au

Please note: I sometimes send emails outside of normal working hours – I don't expect you to read, respond or action anything outside of your normal working hours.

From: Kieran Z Spilling <Kieran.Spilling@translink.com.au>
Sent: Friday, 10 March 2023 9:03 AM
To: Sky X Williams <Sky.Williams@translink.com.au>
Cc: Theresa Z Murphy <Theresa.Murphy@translink.com.au>; Debra G Blazely <debra.blazely@translink.com.au>
Subject: RE: Bus route extension into Kawana Forest

Hi Sky

See attached email between Sally and Andy deciding to make no changes to the fare zone boundaries due to a net negative benefit due to school students travelling to/from Kawana Forest from the south.

We also considered making all stops in Kawana Forest dual zones, however as these are usually situated exactly on the zone boundaries we do not wish to set a precedent for other localities to ask for similar treatment.

[@Debra G Blazely](#) – is there anything else worthwhile we could add to help Sky out with his reply back to the Kawana Forest Residents Association?

Regards

From: Sky X Williams <Sky.Williams@translink.com.au>
Sent: Friday, 10 March 2023 8:27 AM
To: Kieran Z Spilling <Kieran.Spilling@translink.com.au>
Subject: Fw: Bus route extension into Kawana Forest

Morning mate,

Do you know if we have an official response for the zoning issue at Kawana Forest?

Sky Williams

A/Advisor (Communication) | Customer Solutions

Passenger Transport Services | Translink Division

Department of Transport and Main Roads

P: 07 3066 2345 |

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Please note: I sometimes send emails outside of normal working hours – I don't expect you to read, respond or action anything outside of your normal working hours.

From: Comms Team <commsteam@translink.com.au>
Sent: Thursday, 9 March 2023 4:17 PM
To: Sky X Williams <Sky.Williams@translink.com.au>
Subject: FW: Bus route extension into Kawana Forest

Hi Sky,

Hope you've had a nice day!

Please see PI email below regarding a zoning query.

Kind regards,

Melinda De Haast
Communication Coordinator | Customer Solutions
Passenger Transport Services | Translink Division
Department of Transport and Main Roads

Ph: 07 3066 9101 | Comms on-call NR
Floor 1 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
name@translink.com.au
translink.com.au

From: PI
Sent: Thursday, 9 March 2023 4:05 PM
To: Comms Team <commsteam@translink.com.au>
Cc: Jarrod Bleijie <Jarrod.Bleijie@parliament.qld.gov.au>; Cr Peter Cox <Peter.Cox@sunshinecoast.qld.gov.au>;
PI <@gideons.org.au>
Subject: FW: Bus route extension into Kawana Forest

Hi Team

I'm just following up on my email 23 July 2022 to see if you have been able to investigate the zoning.

As a reminder the issue is that if you travel just one stop (approx 2-3 KM) you are automatically charged for entering a new zone, making it very expensive especially for our essential workers, retirees or students traveling on stop to the hospital.

Kind Regards

PI [Redacted]

Sent from [Mail](#) for Windows

From: PI [Redacted]
Sent: Saturday, 30 July 2022 8:19 AM
To: PI [Redacted]
Cc: [Cr Cox](#); [Jarrod Bleijie](#)
Subject: Fwd: Bus route extension into Kawana Forest

FYI - response from TMR regarding the fare zones.

Begin forwarded message:

From: Comms Team <commsteam@translink.com.au>
Date: 30 July 2022 at 8:02:24 am AEST
To: PI [Redacted] Comms Team <commsteam@translink.com.au>
Subject: RE: Bus route extension into Kawana Forest

Good morning PI [Redacted]
Thank you for your email regarding the fare zone for the new bus stops at Woodlands Boulevard, Meridan Plains.
You may be interested to know the current fare zones were put in place to simplify and provide fairer fares following the Queensland Government's 2017 SEQ Fare Review. During that review, Meridan Plains fell into zone five based on its position on the Sunshine Coast (fare zone map attached), and has remained there ever since.

As you mentioned, with the extension of the route 611 service (previously terminating at the Sunshine Coast University Hospital (SCUH) in Birtinya), the two newly built stops on Woodlands Boulevard (Woodlands at Pacific Lutheran College and Woodlands Blvd at Forest Park St) are the only stops currently on this route located outside of zone six. This is being reviewed by Translink with a view to finding a fair and positive outcome for all customers including school students travelling to Pacific Lutheran College. We will need to assess the full impact to all customers before making any decisions.
We appreciate you raising this matter and trust this information is of assistance.

Sky Williams
A/Communications Advisor
Translink Division | Department of Transport and Main Roads

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GPO Box 50 | Brisbane Qld 4001
translink.com.au | www.tmr.qld.gov.au

Theresa Z Murphy

From: Theresa Z Murphy
Sent: Tuesday, 5 July 2022 4:19 PM
To: Andy J Meyer; Liam R Scanlan
Cc: Kieran Z Spilling
Subject: RE: Media pack for approval | Kawana and Bli Bli

Hi Liam

school routes impacted - 5713AM, 5713PM, **5722PM**, 5733AM, 5733PM, 5764AM, 5764PM, 5778AM, 5778PM, 5779PM

Average Daily Passengers Feb - Jun 2022 (PM boardings)			
Destination Suburb	Impact to current fares		
	decrease	increase	unknown
Bokarina	27		
Buddina	6		
Caloundra		45	
Caloundra West		15	
Currimundi		12	
Dicky Beach		12	
Little Mountain		4	
Minyama	7		
Pelican Waters		8	
Unknown			18
Warana	12		
Wurtulla	17		
<i>To Pacific Lutheran College (from Caloundra, Currimundi and Meridan Plains)</i>		27	
Total	69	122	18

Predominantly go card users from PLC

Fare Evade

Count	11	0%
go card	2637	86%
Single	0	0%
STAS Count	420	14%

Regards,

Theresa Murphy

Senior Service Planner

Network Planning | Service Planning & Infrastructure | Passenger Transport Integration

Translink Division | Department of Transport and Main Roads

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GPO Box 50 | Brisbane Qld 4001

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theresa.murphy@translink.com.au

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From: Andy J Meyer <Andy.Meyer@translink.com.au>

Sent: Tuesday, 5 July 2022 1:57 PM

To: Liam R Scanlan <liam.scanlan@translink.com.au>; Theresa Z Murphy <Theresa.Murphy@translink.com.au>

Cc: Kieran Z Spilling <Kieran.Spilling@translink.com.au>

Subject: RE: Media pack for approval | Kawana and Bli Bli

Importance: High

Hi Both

I've spoken to Peter to suggest we may need to put this fare zone change on hold and take a more considered approach to this.

Liam can you update this table to make it clear where the 50-60 students are? Also, how many students would benefit from a reduced fare?

Can you pull me together a couple of bullet points on the issue please?

Many thanks

Andy

Andy Meyer (he, him, his)
Director (Network Planning)
Translink Division | Department of Transport and Main Roads

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GPO Box 50 | Brisbane Qld 4001
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andy.meyer@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: Liam R Scanlan <liam.scanlan@translink.com.au>

Sent: Tuesday, 5 July 2022 1:30 PM

To: Andy J Meyer <Andy.Meyer@translink.com.au>

Subject: FW: Media pack for approval | Kawana and Bli Bli

FYI – many school students going to the Pacific Lutheran College are going to get hit with an increased fare on Monday Terry thinks about 50-60 per day.

From: Kieran Z Spilling <Kieran.Spilling@translink.com.au>

Sent: Tuesday, 5 July 2022 1:17 PM

To: Liam R Scanlan <liam.scanlan@translink.com.au>; Theresa Z Murphy <Theresa.Murphy@translink.com.au>

Cc: Kara Montgomery <kara.montgomery@translink.com.au>

Subject: RE: Media pack for approval | Kawana and Bli Bli

I quickly checked the stats and almost all school students who travel to/from PLC in Kawana Forest currently will be paying more as of Monday

	Route	PLC stop time	Pax movements	Direction	Impacted
am	5713a	8:10	70% on	To Caloundra	Yes
	5733a	7:45	On	To Caloundra	Yes
	5778a	8:20	70% off	From Caloundra	Yes
pm	5713p	15:30	90% on	To Maroochydore	Some
	5722p	15:30	80% on	To Caloundra	Yes
	5733p	15:22	60% off	To/From Caloundra	Yes
	5764p	15:17	Insignificant		Yes
	5778p	15:25	On	To Caloundra	Yes
	5779p	16:15	Insignificant		Yes

Minute	Route	Direction	Measures	2022-Apr	2022-May	2022-Jun	Total
07:15	5733	Inbound	Boarding Passengers	71	122	136	329
			Alighting Passengers	2	9	9	20
07:20	5778	Inbound	Boarding Passengers	21	30	77	128
			Alighting Passengers	64	199	143	406
07:23	5713	Inbound	Boarding Passengers			7	7
			Alighting Passengers			1	1
07:35	5713	Inbound	Boarding Passengers	43	89	79	211
			Alighting Passengers	20	42	34	96
14:50	5764	Outbound	Boarding Passengers	6	0	6	12
			Alighting Passengers	1	1	1	3
	5778	Outbound	Boarding Passengers	45	101	62	208
			Alighting Passengers	2	7	7	16
14:55	5733	Outbound	Boarding Passengers	12	58	42	112
			Alighting Passengers	44	78	73	195
15:00	5722	Outbound	Boarding Passengers	176	390	316	882
			Alighting Passengers	17	14	14	45
15:10	5713	Outbound	Boarding Passengers	79	158	153	390
			Alighting Passengers	14	20	6	40
	5779	Outbound	Boarding Passengers	0	0	0	0
			Alighting Passengers	0	0	0	0

From: Liam R Scanlan <liam.scanlan@translink.com.au>
Sent: Tuesday, 5 July 2022 12:00 PM
To: Kieran Z Spilling <Kieran.Spilling@translink.com.au>; Theresa Z Murphy <Theresa.Murphy@translink.com.au>
Subject: FW: Media pack for approval | Kawana and Bli Bli

From: Peter L Milward <peter.milward@translink.com.au>
Sent: Tuesday, 5 July 2022 11:59 AM
To: Andy J Meyer <Andy.Meyer@translink.com.au>; Liam R Scanlan <liam.scanlan@translink.com.au>
Subject: FW: Media pack for approval | Kawana and Bli Bli

fyi

Regards

Peter Milward

General Manager (Passenger Transport Integration)
Translink Division | Department of Transport and Main Roads

Floor 7 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
(07) 3338 4026 | M: [redacted]
peter.milward@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: Roman J Gafa <roman.gafa@translink.com.au>
Sent: Tuesday, 5 July 2022 11:40 AM
To: Sally Z Stannard <Sally.Stannard@translink.com.au>; Martin Bradshaw <martin.bradshaw@translink.com.au>; Peter L Milward <peter.milward@translink.com.au>
Subject: RE: Media pack for approval | Kawana and Bli Bli

Hi Sally

Can now confirm 5 stops in the area have been updated and will flow through tonight's updates for the 11th for both Kinetic Urban and any CDC school services.

Cheers

Roman

From: Sally Z Stannard <Sally.Stannard@translink.com.au>
Sent: Tuesday, 5 July 2022 7:06 AM
To: Martin Bradshaw <martin.bradshaw@translink.com.au>; Peter L Milward <peter.milward@translink.com.au>; Roman J Gafa <roman.gafa@translink.com.au>
Subject: Re: Media pack for approval | Kawana and Bli Bli

Roman,

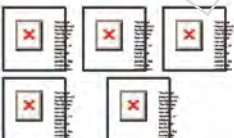
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(I'm holding the media pack to confirm we can sort this so appreciate advice today if possible.)

Sally

Sally Stannard
Deputy Director-General
Translink Division | Department of Transport and Main Roads

Floor 1 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
(07) 3338 4158 | M: [redacted]
sally.stannard@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: Martin Bradshaw <martin.bradshaw@translink.com.au>
Sent: Tuesday, July 5, 2022 7:03:05 AM
To: Sally Z Stannard <Sally.Stannard@translink.com.au>; Peter L Milward <peter.milward@translink.com.au>
Subject: FW: Media pack for approval | Kawana and Bli Bli

Apparently it's a relatively quick an easy fix, see below.

Regards

Martin Bradshaw
General Manager (Passenger Transport Strategy & Technology Branch)
Translink Division | Department of Transport and Main Roads

Floor 2 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
(07) 3338 4665
martin.bradshaw@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: John Z Wanis <John.Wanis@translink.com.au>
Sent: Monday, 4 July 2022 5:50 PM
To: Martin Bradshaw <martin.bradshaw@translink.com.au>
Subject: Re: Media pack for approval | Kawana and Bli Bli

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I am told Travis just needs to make the change in Hastus once we endorse it, then it will flow into Cubic's system. We will get you a BN to support the zone change separately.

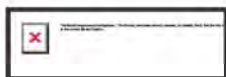
Thanks,
John

From: Martin Bradshaw <martin.bradshaw@translink.com.au>
Date: Monday, 4 July 2022 at 4:48 pm
To: John Z Wanis <John.Wanis@translink.com.au>
Subject: Fwd: Media pack for approval | Kawana and Bli Bli

Regards

Martin Bradshaw
General Manager (Passenger Transport Strategy & Technology Branch)
Translink Division | Department of Transport and Main Roads

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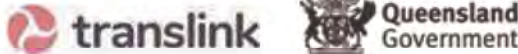
From: Sally Z Stannard <Sally.Stannard@translink.com.au>
Sent: Monday, July 4, 2022 11:58:29 AM
To: Peter L Milward <peter.milward@translink.com.au>
Cc: Martin Bradshaw <martin.bradshaw@translink.com.au>; Andy J Meyer <Andy.Meyer@translink.com.au>
Subject: RE: Media pack for approval | Kawana and Bli Bli

Sounds like a good idea to me but the announcement is pending – it would be a shame to say its Zone 6 and then pull back to Zone 5 after we announce.

Thanks for checking – I'll hold the announcement comms until I hear back on timeframe

Sally Stannard
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Cc: Martin Bradshaw <martin.bradshaw@translink.com.au>; Andy J Meyer <Andy.Meyer@translink.com.au>
Subject: RE: Media pack for approval | Kawana and Bli Bli

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General Manager (Passenger Transport Integration)
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(07) 3338 4026 | M: 
peter.milward@translink.com.au
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Sent: Monday, 4 July 2022 10:53 AM
To: Peter L Milward <peter.milward@translink.com.au>
Cc: Martin Bradshaw <martin.bradshaw@translink.com.au>; Andy J Meyer <Andy.Meyer@translink.com.au>
Subject: Re: Media pack for approval | Kawana and Bli Bli

Thanks

Sally Stannard

Deputy Director-General

Translink Division | Department of Transport and Main Roads

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GPO Box 50 | Brisbane Qld 4001

(07) 3338 4158 | NR

sally.stannard@translink.com.au

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Error! Filename not specified. Error! Filename not specified.

On 4 Jul 2022, at 10:41 am, Peter L Milward <peter.milward@translink.com.au> wrote:

I will check where this is at.

Regards

Peter Milward

General Manager (Passenger Transport Integration)

Translink Division | Department of Transport and Main Roads

Floor 7 | 61 Mary Street | Brisbane Qld 4000

GPO Box 50 | Brisbane Qld 4001

(07) 3338 4026 | MNR

peter.milward@translink.com.au

translink.com.au | www.tmr.qld.gov.au



From: Ricki-Lee J Plant <Ricki-Lee.Plant@translink.com.au> **On Behalf Of** Martin Bradshaw

Sent: Monday, 4 July 2022 10:35 AM

To: Sally Z Stannard <Sally.Stannard@translink.com.au>

Cc: Peter L Milward <peter.milward@translink.com.au>

Subject: RE: Media pack for approval | Kawana and Bli Bli

Hi Sally,

This one does not sit in our branch. I believe it sits in PTI.

Regards

Ricki-Lee Plant

On behalf of

Martin Bradshaw

General Manager (Passenger Transport Strategy & Technology Branch)

Translink Division | Department of Transport and Main Roads

Floor 2 | 61 Mary Street | Brisbane Qld 4000

GPO Box 50 | Brisbane Qld 4001

(07) 3338 4665

martin.bradshaw@translink.com.au

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Sent: Monday, 4 July 2022 10:27 AM
To: Martin Bradshaw <martin.bradshaw@translink.com.au>
Cc: Peter L Milward <peter.milward@translink.com.au>
Subject: FW: Media pack for approval | Kawana and Bli Bli

Martin,

Apologies for my lack of clarity – is this business case with your area?

How much will the bus cost me from Meridan Plains?

Meridan Plains sits in fare zone 5. All trips from Woodlands Blvd on route 611 will travel to Zone 6 meaning this is currently a two-zone trip. Adult 2-zone off-peak fares start from \$3.37, concession fares starting at \$1.68. A business case to adjust Meridan Plains to zone 6 has been prepared but is not yet approved.

Sally.

Sally Stannard
Deputy Director-General
Translink Division | Department of Transport and Main Roads

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(07) 3338 4158 NR
sally.stannard@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: Translink Media <Translink.Media@translink.com.au>
Sent: Friday, 1 July 2022 11:59 AM
To: Sally Z Stannard <Sally.Stannard@translink.com.au>
Cc: Brigid E Murray <Brigid.Murray@translink.com.au>; Cameron Y Leslie <Cameron.Leslie@translink.com.au>; Michael P Cormack <Michael.Cormack@translink.com.au>; Translink Media <Translink.Media@translink.com.au>; Andrew J Christie <Andrew.Christie@translink.com.au>
Subject: Media pack for approval | Kawana and Bli Bli

Hi Sally

I've attached a Kawana/Bli Bli media pack for your input and approval.

The pack contains a Fast Facts section which is the new talking points format MO asks we provide. An updated media release is also included in the content.

Project team, Andy and Peter have all approved.

Looking to get this one to MO today if possible.

Cheers

Andy Christie

Senior Media Advisor

Translink Division | Department of Transport and Main Roads

Floor 1 | 61 Mary Street | Brisbane Qld 4000

GPO Box 50 | Brisbane Qld 4001

(07) 3338 4671 NR

andrew.christie@translink.com.au

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Office Arrangements:

Monday



Tuesday



Wednesday



Thursday



Friday



Released under RTI - DTMR

Kieran Z Spilling

From: Kieran Z Spilling
Sent: Friday, 12 August 2022 3:31 PM
To: Debra G Blazely
Subject: RE: Media pack for approval | Kawana and Bli Bli
Attachments: FW: Bus route extension into Kawana Forest

Follow Up Flag: Follow up
Flag Status: Completed

I still think it would be good to at least write up a one-pager (happy to help) with the winners and losers that we can easily reference for Customerlink and Ministerial/Electorate enquiries. I'm happy to help with anything you need.

Additionally we'll need to write something I assume to snap the boundary to the appropriate creek in Palmview ready for the Palmview service change coming on Monday 14 November. Could we incorporate our Kawana Forest write up with this?

I've also attached a response we provided back to the Kawana Forest residents association regarding the zone boundary issue, FYI

Regards,
Kieran,

Kieran Spilling
Project Manager, Service Integration & Delivery
Translink Division | Department of Transport and Main Roads

Floor 7, 61 Mary Street, Brisbane Qld 4000 | GPO Box 50 | Brisbane Qld 4001
t 07 3338 4374 m
e kieran.spilling@translink.com.au
w www.translink.com.au

From: Debra G Blazely <debra.blazely@translink.com.au>
Sent: Thursday, 11 August 2022 3:11 PM
To: Kieran Z Spilling <Kieran.Spilling@translink.com.au>
Subject: RE: Media pack for approval | Kawana and Bli Bli

Hi Kieran

Given Andy's response and Sally's reply, I don't think we need to do anything further. I will look into seeing if there is something can be done with the ticketing equipment through and revisit if necessary

What are your thoughts?

Regards

Deb

Debra Blazely
Principal Advisor (Ticketing Policy)
Passenger Transport Strategy and Technology
Translink Division | Department of Transport and Main Roads

P: (07) 3338 4124
Level 2 | 61 Mary Street | Brisbane
PO Box 50 | Brisbane Qld 4000
debra.blazely@translink.com.au
www.tmr.qld.gov.au

From: Kieran Z Spilling <Kieran.Spilling@translink.com.au>
Sent: Thursday, 11 August 2022 2:02 PM
To: Debra G Blazely <debra.blazely@translink.com.au>
Subject: FW: Media pack for approval | Kawana and Bli Bli

FYI – Sally response

From: Sally Z Stannard <Sally.Stannard@translink.com.au>
Sent: Tuesday, 5 July 2022 4:34 PM
To: Andy J Meyer <Andy.Meyer@translink.com.au>; Peter L Milward <peter.milward@translink.com.au>
Cc: Liam R Scanlan <liam.scanlan@translink.com.au>; Kieran Z Spilling <Kieran.Spilling@translink.com.au>
Subject: RE: Media pack for approval | Kawana and Bli Bli

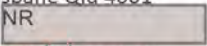
Hi Andy,

I understand the context and agree with your assessment to leave the stops in the existing fare zone given the net impact across school and urban services.
Thanks for rapidly running this to ground.

Can you please flow that information back to Roman and Integrated Scheduling team for reversing any changes made today before upload tonight.

Thanks,
Sally.

Sally Stannard
Deputy Director-General
Translink Division | Department of Transport and Main Roads

Floor 1 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
(07) 3338 4158 | 
sally.stannard@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: Andy J Meyer <Andy.Meyer@translink.com.au>
Sent: Tuesday, 5 July 2022 4:29 PM
To: Peter L Milward <peter.milward@translink.com.au>; Sally Z Stannard <Sally.Stannard@translink.com.au>
Cc: Liam R Scanlan <liam.scanlan@translink.com.au>; Kieran Z Spilling <Kieran.Spilling@translink.com.au>
Subject: RE: Media pack for approval | Kawana and Bli Bli
Importance: High

Hi Peter / Sally

As discussed, Kawana Forest fare zone change is more complex than we initially thought, and in my opinion needs further consideration before we implement.

- Route 611 is being extended from its current termination point at Sunshine Coast University Hospital, to Kawana Forest estate.
- It is proposed that all bus stops in Kawana Forest are changed from current fare zone 5, to fare zone 6. This is because apart from the new termination point at Kawana Forest, the entirety of route 611 will be in zone 6. Therefore any fare from Kawana Forest on route 611 will be a two zone fare.
- However, it has been identified whilst approximately 70 school bus users per day could benefit from this change, over 120 school users per day will likely have to pay an increased two zone fare as a result of this change. This is because Kawana Forest estate is serviced by 10 daily school bus routes, which predominantly travel within zone 5

Average Daily Passengers Feb - Jun 2022 (PM boardings)			
Destination Suburb	Impact to current fares		
	decrease	increase	unknown
Bokarina	27		
Buddina	6		
Caloundra		45	
Caloundra West		15	
Currimundi		12	
Dicky Beach		12	
Little Mountain		4	
Minyama	7		
Pelican Waters		8	
Unknown			18
Warana	12		
Wurtulla	17		
To Pacific Lutheran College (from Caloundra, Currimundi and Meridan Plains)		27	
Total	69	122	18

- We have considered making all 5 (including school service virtual stops) stops within the Kawana Forest estate zones 5 and 6. Therefore if travelling from either zone to these stops, the user is charged only a single zone fare. However dual zone stops are usually situated exactly on zone boundaries and this would likely set a precedent for other localities to ask for similar treatment.
- It is proposed therefore that this change is not progressed this weekend for the following reasons:
 - Changes have not been proposed to the community, so no one is expecting any changes
 - Students paying higher fares with no notice is likely to be unpopular and there are likely to be higher numbers of losers compared to winners travelling on route 611, at least initially
 - We need time to make a considered change and understand all winners and losers. This can be done in conjunction with the consideration of Palmview which has similar issues
 - The maps on the route timetable have been developed showing Kawana Forest in zone 5
- We need to make a decision on this this evening, as the file for the ticket machines gets uploaded at midnight tonight.

Happy to discuss, but we need to make a decision now.

Thanks

Andy

Andy Meyer (he, him, his)
 Director (Network Planning)
 Translink Division | Department of Transport and Main Roads

Floor 7 | 61 Mary Street | Brisbane Qld 4000
 GPO Box 50 | Brisbane Qld 4001
 (07) 3066 1743 | M: [REDACTED]



From: Peter L Milward <peter.milward@translink.com.au>
Sent: Tuesday, 5 July 2022 11:59 AM
To: Andy J Meyer <Andy.Meyer@translink.com.au>; Liam R Scanlan <liam.scanlan@translink.com.au>
Subject: FW: Media pack for approval | Kawana and Bli Bli

fyi

Regards

Peter Milward
General Manager (Passenger Transport Integration)
Translink Division | Department of Transport and Main Roads

Floor 7 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
(07) 3338 4026 | M: Not Relevant
peter.milward@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: Roman J Gafa <roman.gafa@translink.com.au>
Sent: Tuesday, 5 July 2022 11:40 AM
To: Sally Z Stannard <Sally.Stannard@translink.com.au>; Martin Bradshaw <martin.bradshaw@translink.com.au>; Peter L Milward <peter.milward@translink.com.au>
Subject: RE: Media pack for approval | Kawana and Bli Bli

Hi Sally

Can now confirm 5 stops in the area have been updated and will flow through tonight's updates for the 11th for both Kinetic Urban and any CDC school services.

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Translink Division | Department of Transport and Main Roads

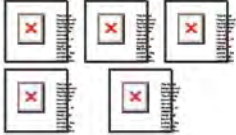
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General Manager (Passenger Transport Strategy & Technology Branch)

Translink Division | Department of Transport and Main Roads

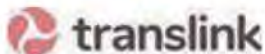
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Subject: Fwd: Media pack for approval | Kawana and Bli Bli

Regards

Martin Bradshaw

General Manager (Passenger Transport Strategy & Technology Branch)
Translink Division | Department of Transport and Main Roads

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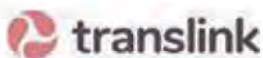
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Sally Stannard

Deputy Director-General

Translink Division | Department of Transport and Main Roads

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Thanks

Sally Stannard
Deputy Director-General
Translink Division | Department of Transport and Main Roads

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On 4 Jul 2022, at 10:41 am, Peter L Milward <peter.milward@translink.com.au> wrote:

I will check where this is at.

Regards

Peter Milward
General Manager (Passenger Transport Integration)
Translink Division | Department of Transport and Main Roads

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GPO Box 50 | Brisbane Qld 4001
(07) 3338 4026 | M [redacted]
peter.milward@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: Ricki-Lee J Plant <Ricki-Lee.Plant@translink.com.au> **On Behalf Of** Martin Bradshaw
Sent: Monday, 4 July 2022 10:35 AM
To: Sally Z Stannard <Sally.Stannard@translink.com.au>

Cc: Peter L Milward <peter.milward@translink.com.au>
Subject: RE: Media pack for approval | Kawana and Bli Bli

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Regards

Ricki-lee Plant
On behalf of

Martin Bradshaw
General Manager (Passenger Transport Strategy & Technology Branch)
Translink Division | Department of Transport and Main Roads

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GPO Box 50 | Brisbane Qld 4001
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Subject: FW: Media pack for approval | Kawana and Bli Bli

Martin,

Apologies for my lack of clarity – is this business case with your area?

How much will the bus cost me from Meridan Plains?

Meridan Plains sits in fare zone 5. All trips from Woodlands Blvd on route 611 will travel to Zone 6 meaning this is currently a two-zone trip. Adult 2-zone off-peak fares start from \$3.37, concession fares starting at \$1.68. A business case to adjust Meridan Plains to zone 6 has been prepared but is not yet approved.

Sally.

Sally Stannard
Deputy Director-General
Translink Division | Department of Transport and Main Roads

Floor 1 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
(07) 3338 4158 | 
sally.stannard@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: Translink Media <Translink.Media@translink.com.au>
Sent: Friday, 1 July 2022 11:59 AM
To: Sally Z Stannard <Sally.Stannard@translink.com.au>
Cc: Brigid E Murray <Brigid.Murray@translink.com.au>; Cameron Y Leslie <Cameron.Leslie@translink.com.au>; Michael P Cormack <Michael.Cormack@translink.com.au>; Translink Media <Translink.Media@translink.com.au>; Andrew J Christie <Andrew.Christie@translink.com.au>
Subject: Media pack for approval | Kawana and Bli Bli

Hi Sally

I've attached a Kawana/Bli Bli media pack for your input and approval.

The pack contains a Fast Facts section which is the new talking points format MO asks we provide. An updated media release is also included in the content.

Project team, Andy and Peter have all approved.

Looking to get this one to MO today if possible.

Cheers

Andy Christie

Senior Media Advisor

Translink Division | Department of Transport and Main Roads

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(07) 3338 4671 NR

andrew.christie@translink.com.au

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Office Arrangements:

Monday



Tuesday



Wednesday



Thursday



Friday



Kieran Z Spilling

From: Comms Team
Sent: Saturday, 30 July 2022 8:03 AM
To: Kieran Z Spilling; Debra G Blazely
Subject: FW: Bus route extension into Kawana Forest
Attachments: 5651_TL_SunshineCoast_Fare_Zone_Map_4Jul2022.pdf

Sorry Kieran just hit send on this and read your email afterwards. Please see email below.

Not Relevant

Sky Williams
A/Communications Advisor
Translink Division | Department of Transport and Main Roads

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sky.williams@translink.com.au
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From: Comms Team
Sent: Saturday, 30 July 2022 8:02 AM
To: ^{PI} [Redacted] Comms Team <commsteam@translink.com.au>
Subject: RE: Bus route extension into Kawana Forest

Good morning ^{PI} [Redacted]

Thank you for your email regarding the fare zone for the new bus stops at Woodlands Boulevard, Meridan Plains.

You may be interested to know the current fare zones were put in place to simplify and provide fairer fares following the Queensland Government's 2017 SEQ Fare Review. During that review, Meridan Plains fell into zone five based on its position on the Sunshine Coast (fare zone map attached), and has remained there ever since.

As you mentioned, with the extension of the route 611 service (previously terminating at the Sunshine Coast University Hospital (SCUH) in Birtinya), the two newly built stops on Woodlands Boulevard (Woodlands at Pacific Lutheran College and Woodlands Blvd at Forest Park St) are the only stops currently on this route located outside of zone six. This is being reviewed by Translink with a view to finding a fair and positive outcome for all customers including school students travelling to Pacific Lutheran College. We will need to assess the full impact to all customers before making any decisions.

We appreciate you raising this matter and trust this information is of assistance.

Sky Williams
A/Communications Advisor
Translink Division | Department of Transport and Main Roads

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GPO Box 50 | Brisbane Qld 4001
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From: [Redacted]

Sent: Saturday, 23 July 2022 1:48 PM

To: Comms Team <commsteam@translink.com.au>

Cc: info@kafra.org.au; [Redacted]; Jarrod Bleijie <Jarrod.Bleijie@parliament.qld.gov.au>; Cr Cox <peter.cox@sunshinecoast.qld.gov.au>

Subject: Re: Bus route extension into Kawana Forest

Hi Sky

The bus is working well and the community are getting behind it.

We have got some feedback that we would like, for you to pass on to the correct department.

It is around the zoning. As per the image we are the last stop on route. To travel just one stop (6mins) to the hospital, which our hospital staff are using, it crosses zones and the price is \$4.21 each way to travel one stop. Our bus is not connected to travel south, so therefore it makes no sense why our estate and bus stop would not be included in Zone six. As a result of the high fares it means that it is cheaper for hospital staff to park at the hospital with staff parking rates.

It would be a greatly appreciated if this could be looked into further and we could communicate TMRs response to our community.

Many Thanks

[Redacted]

Secretary

Kawana Forest Residents Association

Released under RTI DTMR

1:30



https://translink.com.au...

translink.com.au



R 3 of 4

Mar
Mooloolaba
Kawana
SCUH
Meridan Plains

Key

- route 611
- zone boundary
- timing points
- bus station
- school
- shops
- hospital

Diagrammatic map - not to scale



Route 611 Maroochydore to Meridan Plains via SCUH
servicing Maroochydore, Mooloolaba, Kawana, SCUH and Meridan Plains

Monday to Friday

map ref	Route number	611	611	611	611	611	611	611	611	611	611	611	611	611	611	611	611	611
A	Maroochydore station (p1)	6:10	6:40	7:10	7:40	8:10	8:40	9:10	9:40	10:10	10:40	11:10	11:40	12:10	12:40	1:10	1:40	2:10
B	Mooloolaba, River Esp	6:18	6:49	7:19	7:49	8:19	8:49	9:19	9:49	10:19	10:49	11:19	11:49	12:19	12:49	1:19	1:49	2:19
C	Kawana station (p1)	6:25	6:57	7:27	7:57	8:27	8:57	9:27	9:57	10:27	10:57	11:27	11:57	12:27	12:57	1:27	1:57	2:27
D	Bokarina, Main Dr	6:30	7:03	7:33	8:03	8:33	9:03	9:33	10:03	10:33	11:03	11:33	12:03	12:33	1:03	1:33	2:03	2:33
E	SCUH station (p2)	6:38	7:12	7:42	8:12	8:42	9:12	9:42	10:12	10:42	11:12	11:42	12:12	12:42	1:12	1:42	2:12	2:42
F	Woodlands Bvd near Forest Park St	6:45	7:20	7:50	8:20	8:50	9:20	9:50	10:20	10:50	11:20	11:50	12:20	12:50	1:20	1:50	2:20	2:50

Monday to Friday (cont...)

map ref	Route number	611	611	611	611	611	611	611	611	611
A	Maroochydore station (p1)	4:10	4:40	5:10	5:40	6:10	6:40	7:10	7:40	8:10
B	Mooloolaba, River Esp	4:19	4:49	5:19	5:49	6:19	6:48	7:18	7:48	8:18
C	Kawana station (p1)	4:27	4:57	5:27	5:57	6:27	6:55	7:25	7:55	8:25
D	Bokarina, Main Dr	4:33	5:03	5:33	6:03	6:33	7:00	7:30	8:00	8:30
E	SCUH station (p2)	4:42	5:12	5:42	6:12	6:42	7:08	7:38	8:08	8:38
F	Woodlands Bvd near Forest Park St	4:50	5:20	5:50	6:20	6:50	7:15	7:45	8:15	8:45

Saturday, Sunday & public holidays*

map ref	Route number	611	611	611	611	611	611	611	611	611	611	611	611	611	611
A	Maroochydore station (p1)	6:10	7:10	8:10	9:10	10:10	11:10	12:10	1:10	2:10	3:10	4:10	5:10	6:10	7:10

On 21 Jun 2022, at 10:52 am, Comms Team <commsteam@translink.com.au> wrote:

Good morning

As you may have heard in recent media, Translink are extending the route 611 bus further into the Kawana Forest estate in Meridian Plains. The route 611 bus will travel from Meridan Plains to Maroochydore via SCUH, Kawana and Mooloolaba from **Monday 11 July**.

Two new bus stops on Woodlands Boulevard, Meridan Plains will be opened for residents to utilise, and a new timetable will be enabled from the same date. I have attached the new timetable for your reference.

This extension into Meridan Plains will provide people from the Kawana Forest estate the option to catch route 611 bus to the Sunshine Coast University Hospital (SCUH), Kawana, Mooloolaba and Maroochydore.

As a major stakeholder in the area, we would be grateful if you could help us promote the upcoming changes to your community. I have attached a poster for you to distribute throughout your network via social media, online newsletter, community noticeboards and any other ways you feel appropriate.

All general enquiries regarding these updates can be directed to 13 12 30 (available 24 hours a day, seven days a week). We sincerely appreciate your help with communicating this service improvement.

Warm regards

Sky Williams

A/Communications Advisor

Translink Division | Department of Transport and Main Roads

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sky.williams@translink.com.au

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Opinions contained in this email do not necessarily reflect the opinions of the Department of Transport and Main Roads, or endorsed organisations utilising the same infrastructure.

Kieran Z Spilling

From: Kieran Z Spilling
Sent: Tuesday, 5 July 2022 1:17 PM
To: Liam R Scanlan; Theresa Z Murphy
Cc: Kara Montgomery
Subject: RE: Media pack for approval | Kawana and Bli Bli

Follow Up Flag: Follow up
Flag Status: Completed

I quickly checked the stats and almost all school students who travel to/from PLC in Kawana Forest currently will be paying more as of Monday

	Route	PLC stop time	Pax movements	Direction	Impacted
am	5713a	8:10	70% on	To Caloundra	Yes
	5733a	7:45	On	To Caloundra	Yes
	5778a	8:20	70% off	From Caloundra	Yes
pm	5713p	15:30	90% on	To Maroochydore	Some
	5722p	15:30	80% on	To Caloundra	Yes
	5733p	15:22	60% off	To/From Caloundra	Yes
	5764p	15:17	Insignificant		Yes
	5778p	15:25	On	To Caloundra	Yes
	5779p	16:15	Insignificant		Yes

Minute	Route	Direction	Measures	2022-Apr	2022-May	2022-Jun	Total
07:15	5733	Inbound	Boarding Passengers	71	122	136	329
			Alighting Passengers	2	9	9	20
07:20	5778	Inbound	Boarding Passengers	21	30	77	128
			Alighting Passengers	64	199	143	406
07:23	5713	Inbound	Boarding Passengers			7	7
			Alighting Passengers			1	1
07:35	5713	Inbound	Boarding Passengers	43	89	79	211
			Alighting Passengers	20	42	34	96
14:50	5764	Outbound	Boarding Passengers	6	0	6	12
			Alighting Passengers	1	1	1	3
	5778	Outbound	Boarding Passengers	45	101	62	208
			Alighting Passengers	2	7	7	16
14:55	5733	Outbound	Boarding Passengers	12	58	42	112
			Alighting Passengers	44	78	73	195
15:00	5722	Outbound	Boarding Passengers	176	390	316	882
			Alighting Passengers	17	14	14	45
15:10	5713	Outbound	Boarding Passengers	79	158	153	390
			Alighting Passengers	14	20	6	40
	5779	Outbound	Boarding Passengers	0	0	0	0
			Alighting Passengers	0	0	0	0

From: Liam R Scanlan <liam.scanlan@translink.com.au>
Sent: Tuesday, 5 July 2022 12:00 PM

To: Kieran Z Spilling <Kieran.Spilling@translink.com.au>; Theresa Z Murphy <Theresa.Murphy@translink.com.au>
Subject: FW: Media pack for approval | Kawana and Bli Bli

From: Peter L Milward <peter.milward@translink.com.au>

Sent: Tuesday, 5 July 2022 11:59 AM

To: Andy J Meyer <Andy.Meyer@translink.com.au>; Liam R Scanlan <liam.scanlan@translink.com.au>

Subject: FW: Media pack for approval | Kawana and Bli Bli

fyi

Regards

Peter Milward

General Manager (Passenger Transport Integration)

Translink Division | Department of Transport and Main Roads

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Queensland
Government

From: Roman J Gafa <roman.gafa@translink.com.au>

Sent: Tuesday, 5 July 2022 11:40 AM

To: Sally Z Stannard <Sally.Stannard@translink.com.au>; Martin Bradshaw <martin.bradshaw@translink.com.au>;

Peter L Milward <peter.milward@translink.com.au>

Subject: RE: Media pack for approval | Kawana and Bli Bli

Hi Sally

Can now confirm 5 stops in the area have been updated and will flow through tonight's updates for the 11th for both Kinetic Urban and any CDC school services.

Cheers

Roman

From: Sally Z Stannard <Sally.Stannard@translink.com.au>

Sent: Tuesday, 5 July 2022 7:06 AM

To: Martin Bradshaw <martin.bradshaw@translink.com.au>; Peter L Milward <peter.milward@translink.com.au>;

Roman J Gafa <roman.gafa@translink.com.au>

Subject: Re: Media pack for approval | Kawana and Bli Bli

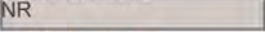
Roman,

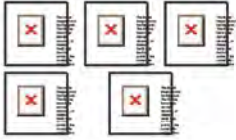
Can you please confirm this is a straight forward change in Hastus? We are hoping to action in time for the service to commence on Monday 11 July.

(I'm holding the media pack to confirm we can sort this so appreciate advice today if possible.)

Sally

Sally Stannard
Deputy Director-General
Translink Division | Department of Transport and Main Roads

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sally.stannard@translink.com.au
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From: Martin Bradshaw <martin.bradshaw@translink.com.au>
Sent: Tuesday, July 5, 2022 7:03:05 AM
To: Sally Z Stannard <Sally.Stannard@translink.com.au>; Peter L Milward <peter.milward@translink.com.au>
Subject: FW: Media pack for approval | Kawana and Bli Bli

Apparently it's a relatively quick an easy fix, see below.

Regards

Martin Bradshaw
General Manager (Passenger Transport Strategy & Technology Branch)
Translink Division | Department of Transport and Main Roads

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martin.bradshaw@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: John Z Wanis <John.Wanis@translink.com.au>
Sent: Monday, 4 July 2022 5:50 PM
To: Martin Bradshaw <martin.bradshaw@translink.com.au>
Subject: Re: Media pack for approval | Kawana and Bli Bli

Hi Martin,

I am told Travis just needs to make the change in Hastus once we endorse it, then it will flow into Cubic's system. We will get you a BN to support the zone change separately.

Thanks,
John

From: Martin Bradshaw <martin.bradshaw@translink.com.au>
Date: Monday, 4 July 2022 at 4:48 pm
To: John Z Wanis <John.Wanis@translink.com.au>
Subject: Fwd: Media pack for approval | Kawana and Bli Bli

Regards

Martin Bradshaw
General Manager (Passenger Transport Strategy & Technology Branch)
Translink Division | Department of Transport and Main Roads

Floor 2 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
(07) 3338 4665
martin.bradshaw@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: Sally Z Stannard <Sally.Stannard@translink.com.au>
Sent: Monday, July 4, 2022 11:58:29 AM
To: Peter L Milward <peter.milward@translink.com.au>
Cc: Martin Bradshaw <martin.bradshaw@translink.com.au>; Andy J Meyer <Andy.Meyer@translink.com.au>
Subject: RE: Media pack for approval | Kawana and Bli Bli

Sounds like a good idea to me but the announcement is pending – it would be a shame to say its Zone 6 and then pull back to Zone 5 after we announce.

Thanks for checking – I'll hold the announcement comms until I hear back on timeframe

Sally Stannard
Deputy Director-General
Translink Division | Department of Transport and Main Roads

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GPO Box 50 | Brisbane Qld 4001
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sally.stannard@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: Peter L Milward <peter.milward@translink.com.au>
Sent: Monday, 4 July 2022 11:51 AM
To: Sally Z Stannard <Sally.Stannard@translink.com.au>
Cc: Martin Bradshaw <martin.bradshaw@translink.com.au>; Andy J Meyer <Andy.Meyer@translink.com.au>
Subject: RE: Media pack for approval | Kawana and Bli Bli

Hi a quick update. The planners recommended it so customers stay in the same fare zone. They have been working with Deb Blazely in Martin's team to put the change through. They are going to check in with Deb and come back to me.

Regards

Peter Milward
General Manager (Passenger Transport Integration)
Translink Division | Department of Transport and Main Roads

Floor 7 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
(07) 3338 4026 | 
peter.milward@translink.com.au



From: Sally Z Stannard <Sally.Stannard@translink.com.au>
Sent: Monday, 4 July 2022 10:53 AM
To: Peter L Milward <peter.milward@translink.com.au>
Cc: Martin Bradshaw <martin.bradshaw@translink.com.au>; Andy J Meyer <Andy.Meyer@translink.com.au>
Subject: Re: Media pack for approval | Kawana and Bli Bli

Thanks

Sally Stannard
 Deputy Director-General
 Translink Division | Department of Transport and Main Roads

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 GPO Box 50 | Brisbane Qld 4001
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Error! Filename not specified. Error! Filename not specified. Error! Filename not specified.
Error! Filename not specified. Error! Filename not specified.

On 4 Jul 2022, at 10:41 am, Peter L Milward <peter.milward@translink.com.au> wrote:

I will check where this is at.

Regards

Peter Milward
 General Manager (Passenger Transport Integration)
 Translink Division | Department of Transport and Main Roads

Floor 7 | 61 Mary Street | Brisbane Qld 4000
 GPO Box 50 | Brisbane Qld 4001
 (07) 3338 4026 | M:
peter.milward@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: Ricki-Lee J Plant <Ricki-Lee.Plant@translink.com.au> **On Behalf Of** Martin Bradshaw
Sent: Monday, 4 July 2022 10:35 AM
To: Sally Z Stannard <Sally.Stannard@translink.com.au>
Cc: Peter L Milward <peter.milward@translink.com.au>
Subject: RE: Media pack for approval | Kawana and Bli Bli

Hi Sally,

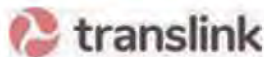
This one does not sit in our branch. I believe it sits in PTI.

Regards

Ricki-lee Plant
On behalf of

Martin Bradshaw
General Manager (Passenger Transport Strategy & Technology Branch)
Translink Division | Department of Transport and Main Roads

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GPO Box 50 | Brisbane Qld 4001
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martin.bradshaw@translink.com.au
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From: Sally Z Stannard <Sally.Stannard@translink.com.au>
Sent: Monday, 4 July 2022 10:27 AM
To: Martin Bradshaw <martin.bradshaw@translink.com.au>
Cc: Peter L Milward <peter.milward@translink.com.au>
Subject: FW: Media pack for approval | Kawana and Bli Bli

Martin,

Apologies for my lack of clarity – is this business case with your area?

How much will the bus cost me from Meridan Plains?

Meridan Plains sits in fare zone 5. All trips from Woodlands Blvd on route 611 will travel to Zone 6 meaning this is currently a two-zone trip. Adult 2-zone off-peak fares start from \$3.37, concession fares starting at \$1.68. A business case to adjust Meridan Plains to zone 6 has been prepared but is not yet approved.

Sally.

Sally Stannard
Deputy Director-General
Translink Division | Department of Transport and Main Roads

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From: Translink Media <Translink.Media@translink.com.au>
Sent: Friday, 1 July 2022 11:59 AM
To: Sally Z Stannard <Sally.Stannard@translink.com.au>
Cc: Brigid E Murray <Brigid.Murray@translink.com.au>; Cameron Y Leslie <Cameron.Leslie@translink.com.au>; Michael P Cormack <Michael.Cormack@translink.com.au>;

Translink Media <Translink.Media@translink.com.au>; Andrew J Christie <Andrew.Christie@translink.com.au>

Subject: Media pack for approval | Kawana and Bli Bli

Hi Sally

I've attached a Kawana/Bli Bli media pack for your input and approval.

The pack contains a Fast Facts section which is the new talking points format MO asks we provide. An updated media release is also included in the content.

Project team, Andy and Peter have all approved.

Looking to get this one to MO today if possible.

Cheers

Andy Christie

Senior Media Advisor

Translink Division | Department of Transport and Main Roads

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andrew.christie@translink.com.au

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Office Arrangements:

Monday



Tuesday



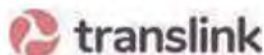
Wednesday



Thursday



Friday



Kieran Z Spilling

From: Kieran Z Spilling
Sent: Tuesday, 5 July 2022 11:56 AM
To: Theresa Z Murphy
Cc: Anthony P Newbery
Subject: FW: Zone 5/6 boundary change for Kawana Forest

Follow Up Flag: Follow up
Flag Status: Completed

Hi Terry,

Can you please contact CDC to advise of the fare boundary change that will impact some of their school services?


Regards
Kieran

From: Anthony P Newbery <anthony.newbery@translink.com.au>
Sent: Tuesday, 5 July 2022 11:39 AM
To: Travis L Steart <travis.steart@translink.com.au>; Roman J Gafa <roman.gafa@translink.com.au>; Kieran Z Spilling <Kieran.Spilling@translink.com.au>
Cc: Michelle Scurry <Michelle.Scurry@translink.com.au>
Subject: RE: Zone 5/6 boundary change for Kawana Forest

Thanks Travis

Kieran – has someone told CDC of this change as it looks like it impacts some of their school services?

Anthony Newbery
Manager Scheduling (Transport Operations and Scheduling)
Translink Division | Department of Transport and Main Roads

Floor 1 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
(07) 3338 4263 | M 
anthony.newbery@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: Travis L Steart <travis.steart@translink.com.au>
Sent: Tuesday, 5 July 2022 11:34 AM
To: Roman J Gafa <roman.gafa@translink.com.au>; Kieran Z Spilling <Kieran.Spilling@translink.com.au>
Cc: Michelle Scurry <Michelle.Scurry@translink.com.au>; Anthony P Newbery <anthony.newbery@translink.com.au>
Subject: RE: Zone 5/6 boundary change for Kawana Forest

Hi

Have only seen this as a proposal, no confirmation/endorsement/approval that I'm aware of, but since it'll likely change I've now updated the stops to be in zone 6. There were actually 5 stops in this are serviced by both Kinetic Sunbus and CDC Qld.

If anyone hears that the stops are not be changed can you please let us know and we'll change them back to be zone 5.

Thanks

Travis Steart

Principal Advisor (Integrated Scheduling)

Translink Division | Department of Transport and Main Roads

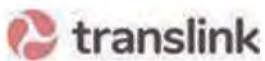
Floor 1 | 61 Mary Street | Brisbane Qld 4000

GPO Box 50 | Brisbane Qld 4001

(07) 3338 4232

travis.steart@translink.com.au

translink.com.au | www.tmr.qld.gov.au



From: Roman J Gafa <roman.gafa@translink.com.au>

Sent: Tuesday, 5 July 2022 11:24 AM

To: Kieran Z Spilling <Kieran.Spilling@translink.com.au>

Cc: Travis L Steart <travis.steart@translink.com.au>; Michelle Scurry <Michelle.Scurry@translink.com.au>; Anthony P Newbery <anthony.newbery@translink.com.au>

Subject: RE: Zone 5/6 boundary change for Kawana Forest

Hi Kieran

Thank you with this Travis have we made the change for Monday.

Thanks

Roman

From: Kieran Z Spilling <Kieran.Spilling@translink.com.au>

Sent: Tuesday, 5 July 2022 10:19 AM

To: Roman J Gafa <roman.gafa@translink.com.au>

Cc: Travis L Steart <travis.steart@translink.com.au>; Michelle Scurry <Michelle.Scurry@translink.com.au>

Subject: Zone 5/6 boundary change for Kawana Forest

Importance: High

Hi Roman,

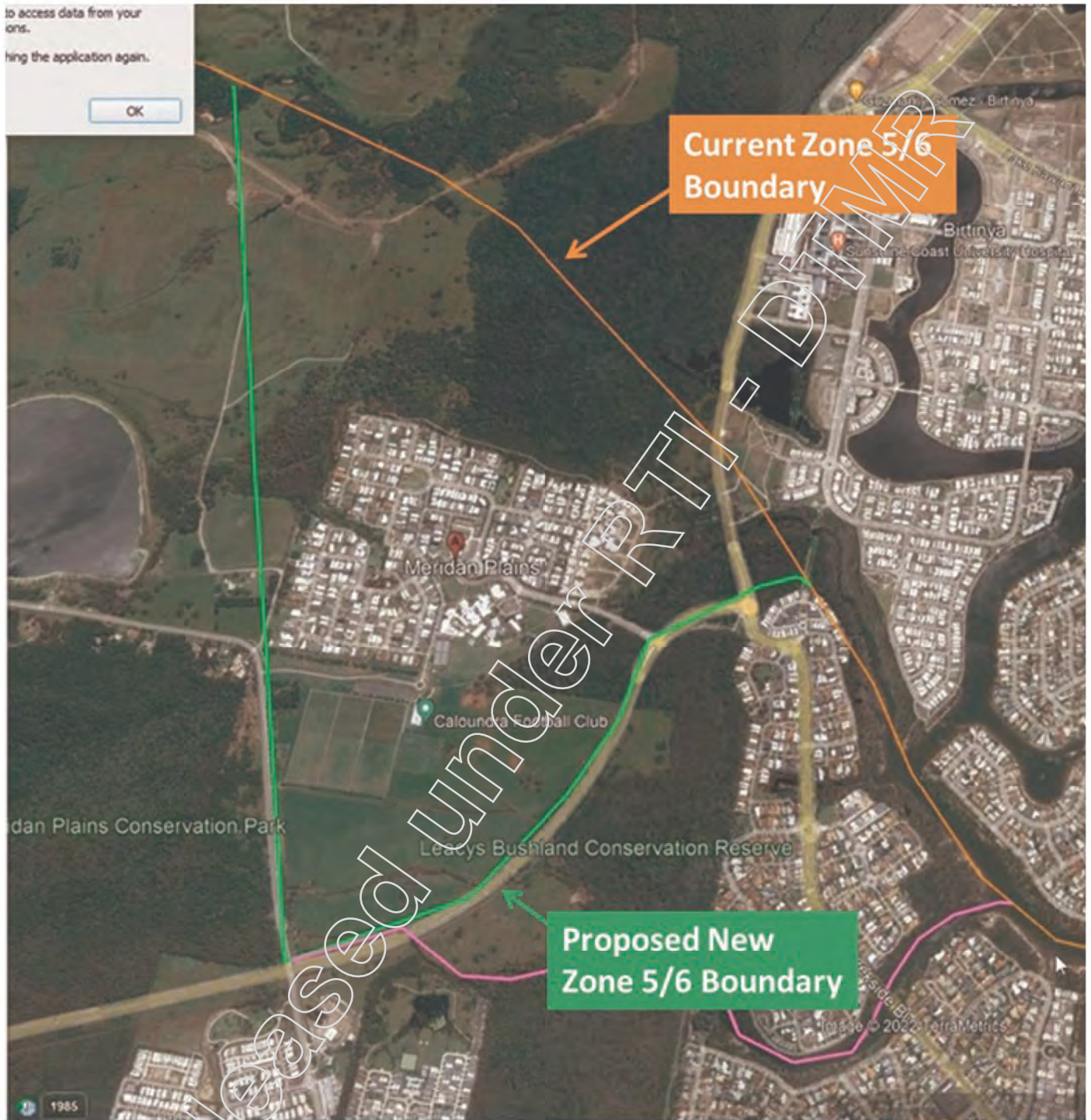
Here is a map of the proposed zone boundary change to move the Kawana Forest Estate of Meridan Plains from Zone 5 into Zone 6.

- Orange line = current zone boundary
- Green line = new zone boundary change

This is being done to ensure passengers using the new route 611 extension from next Monday (11-July) pay only a one zone fare for their journey to any destination along the route.

There are two new urban bus stops in the affected area coming on line - #315720 at the school and #321161 as the new 611 terminus. I'm not sure if there are any additional school bus stops in the area.

Please let me know if you need any extra information



Kind regards

Kieran Spilling
Project Manager, Service Integration & Delivery
Translink Division | Department of Transport and Main Roads

Floor 7, 61 Mary Street, Brisbane Qld 4000 | GPO Box 50 | Brisbane Qld 4001
t 07 3338 4374 m [redacted]
e kieran.spilling@translink.com.au



From: Andy J Meyer <Andy.Meyer@translink.com.au>
Sent: Tuesday, 5 July 2022 10:01 AM
To: Kieran Z Spilling <Kieran.Spilling@translink.com.au>
Cc: Kara Montgomery <kara.montgomery@translink.com.au>; Gary A Wood <gary.wood@translink.com.au>
Subject: FW: Media pack for approval | Kawana and Bli Bli

Hi Kieran

As discussed, it looks like we are trying to make the fare zone change for Kawana Forest (only) into Zone 6 for Monday.

Please liaise with Roman to confirm this is getting done, and what you will need to do to update necessary collateral. I don't think any customers will complain, as they get a cheaper fare, just makes us look not very competent.

Clearly our DDG wants us to be 'more' agile though.

Andy

Andy Meyer (he, him, his)
Director (Network Planning)
Translink Division | Department of Transport and Main Roads

Floor 7 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
(07) 3066 1743 | M: NR
andy.meyer@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: Peter L Milward <peter.milward@translink.com.au>
Sent: Tuesday, 5 July 2022 9:15 AM
To: Andy J Meyer <Andy.Meyer@translink.com.au>; Liam R Scanlan <liam.scanlan@translink.com.au>
Subject: FW: Media pack for approval | Kawana and Bli Bli

Fyi – aiming to include in zone 6.

Regards

Peter Milward
General Manager (Passenger Transport Integration)
Translink Division | Department of Transport and Main Roads

Floor 7 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
(07) 3338 4026 | M: NR
peter.milward@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: Roman J Gafa <roman.gafa@translink.com.au>

Sent: Tuesday, 5 July 2022 7:27 AM

To: Sally Z Stannard <Sally.Stannard@translink.com.au>; Martin Bradshaw <martin.bradshaw@translink.com.au>; Peter L Milward <peter.milward@translink.com.au>

Subject: Re: Media pack for approval | Kawana and Bli Bli

Hi Sally

Travis is chasing up. See message.

Thanks. John emailed me last night and I literally just emailed him back. He didn't provide any specific details though, but I figured it was to do with the change for 11th July. I told him if this is the case, we'd need the details today ASAP.

Cheers

Roman

Regards

Roman Gafa

Director Transport Operations & Scheduling (TransLink Operations) | (Passenger Transport Services)

TransLink Division | Department of Transport and Main Roads

61 Mary Street Brisbane Qld 4000 | GPO Box 50 Brisbane Qld 4001

t [07 3338 4240](tel:0733384240)

e roman.gafa@translink.com.au

w www.translink.com.au w www.tmr.qld.gov.au

Please consider the environment before printing this email.

From: Sally Z Stannard <Sally.Stannard@translink.com.au>

Sent: Tuesday, July 5, 2022 7:06:07 AM

To: Martin Bradshaw <martin.bradshaw@translink.com.au>; Peter L Milward <peter.milward@translink.com.au>; Roman J Gafa <roman.gafa@translink.com.au>

Subject: Re: Media pack for approval | Kawana and Bli Bli

Roman,

Can you please confirm this is a straight forward change in Hastus? We are hoping to action in time for the service to commence on Monday 11 July.

(I'm holding the media pack to confirm we can sort this so appreciate advice today if possible.)

Sally

Sally Stannard
Deputy Director-General

Floor 1 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
(07) 3338 4158 NR
sally.stannard@translink.com.au
translink.com.au | www.tmr.qld.gov.au

From: Martin Bradshaw <martin.bradshaw@translink.com.au>
Sent: Tuesday, July 5, 2022 7:03:05 AM
To: Sally Z Stannard <Sally.Stannard@translink.com.au>; Peter L Milward <peter.milward@translink.com.au>
Subject: FW: Media pack for approval | Kawana and Bli Bli

Apparently it's a relatively quick an easy fix, see below.

Regards

Martin Bradshaw
General Manager (Passenger Transport Strategy & Technology Branch)
Translink Division | Department of Transport and Main Roads

Floor 2 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
(07) 3338 4665
martin.bradshaw@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: John Z Wanis <John.Wanis@translink.com.au>
Sent: Monday, 4 July 2022 5:50 PM
To: Martin Bradshaw <martin.bradshaw@translink.com.au>
Subject: Re: Media pack for approval | Kawana and Bli Bli

Hi Martin,

I am told Travis just needs to make the change in Hastus once we endorse it, then it will flow into Cubic's system. We will get you a BN to support the zone change separately.

Thanks,
John

From: Martin Bradshaw <martin.bradshaw@translink.com.au>
Date: Monday, 4 July 2022 at 4:48 pm

To: John Z Wanis <John.Wanis@translink.com.au>
Subject: Fwd: Media pack for approval | Kawana and Bli Bli

Regards

Martin Bradshaw
General Manager (Passenger Transport Strategy & Technology Branch)
Translink Division | Department of Transport and Main Roads

Floor 2 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
(07) 3338 4665
martin.bradshaw@translink.com.au
translink.com.au | www.tmr.qld.gov.au



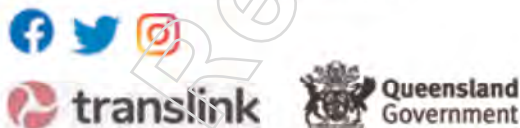
From: Sally Z Stannard <Sally.Stannard@translink.com.au>
Sent: Monday, July 4, 2022 11:58:29 AM
To: Peter L Milward <peter.milward@translink.com.au>
Cc: Martin Bradshaw <martin.bradshaw@translink.com.au>; Andy J Meyer <Andy.Meyer@translink.com.au>
Subject: RE: Media pack for approval | Kawana and Bli Bli

Sounds like a good idea to me but the announcement is pending – it would be a shame to say its Zone 6 and then pull back to Zone 5 after we announce.

Thanks for checking – I'll hold the announcement comms until I hear back on timeframe

Sally Stannard
Deputy Director-General
Translink Division | Department of Transport and Main Roads

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GPO Box 50 | Brisbane Qld 4001
(07) 3338 4158 | 
sally.stannard@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: Peter L Milward <peter.milward@translink.com.au>
Sent: Monday, 4 July 2022 11:51 AM
To: Sally Z Stannard <Sally.Stannard@translink.com.au>

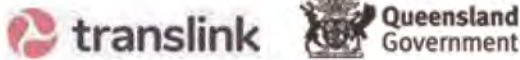
Cc: Martin Bradshaw <martin.bradshaw@translink.com.au>; Andy J Meyer <Andy.Meyer@translink.com.au>
Subject: RE: Media pack for approval | Kawana and Bli Bli

Hi a quick update. The planners recommended it so customers stay in the same fare zone. They have been working with Deb Blazely in Martin's team to put the change through. They are going to check in with Deb and come back to me.

Regards

Peter Milward
General Manager (Passenger Transport Integration)
Translink Division | Department of Transport and Main Roads

Floor 7 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
(07) 3338 4026 | M^{NR}
peter.milward@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: Sally Z Stannard <Sally.Stannard@translink.com.au>
Sent: Monday, 4 July 2022 10:53 AM
To: Peter L Milward <peter.milward@translink.com.au>
Cc: Martin Bradshaw <martin.bradshaw@translink.com.au>; Andy J Meyer <Andy.Meyer@translink.com.au>
Subject: Re: Media pack for approval | Kawana and Bli Bli

Thanks

Sally Stannard
Deputy Director-General
Translink Division | Department of Transport and Main Roads

Floor 1 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
(07) 3338 4158 | M^{NR}
sally.stannard@translink.com.au
translink.com.au | www.tmr.qld.gov.au

Error! Filename not specified. Error! Filename not specified. Error! Filename not specified.
Error! Filename not specified. Error! Filename not specified.

On 4 Jul 2022, at 10:41 am, Peter L Milward <peter.milward@translink.com.au> wrote:

I will check where this is at.

Regards

Peter Milward
General Manager (Passenger Transport Integration)
Translink Division | Department of Transport and Main Roads

Floor 7 | 61 Mary Street | Brisbane Qld 4000

GPO Box 50 | Brisbane Qld 4001
(07) 3338 4026 | M: [REDACTED]
peter.milward@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: Ricki-Lee J Plant <Ricki-Lee.Plant@translink.com.au> **On Behalf Of** Martin Bradshaw
Sent: Monday, 4 July 2022 10:35 AM
To: Sally Z Stannard <Sally.Stannard@translink.com.au>
Cc: Peter L Milward <peter.milward@translink.com.au>
Subject: RE: Media pack for approval | Kawana and Bli Bli

Hi Sally,

This one does not sit in our branch. I believe it sits in PTI.

Regards

Ricki-lee Plant
On behalf of

Martin Bradshaw
General Manager (Passenger Transport Strategy & Technology Branch)
Translink Division | Department of Transport and Main Roads

Floor 2 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
(07) 3338 4665
martin.bradshaw@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: Sally Z Stannard <Sally.Stannard@translink.com.au>
Sent: Monday, 4 July 2022 10:27 AM
To: Martin Bradshaw <martin.bradshaw@translink.com.au>
Cc: Peter L Milward <peter.milward@translink.com.au>
Subject: FW: Media pack for approval | Kawana and Bli Bli

Martin,

Apologies for my lack of clarity – is this business case with your area?

How much will the bus cost me from Meridan Plains?

Meridan Plains sits in fare zone 5. All trips from Woodlands Blvd on route 611 will travel to Zone 6 meaning this is currently a two-zone trip. Adult 2-zone off-peak fares start from \$3.37, concession fares starting at \$1.68. A business case to adjust Meridan Plains to zone 6 has been prepared but is not yet approved.

Sally.

Sally Stannard
Deputy Director-General
Translink Division | Department of Transport and Main Roads

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GPO Box 50 | Brisbane Qld 4001
(07) 3338 4158 | NR
sally.stannard@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: Translink Media <Translink.Media@translink.com.au>
Sent: Friday, 1 July 2022 11:59 AM
To: Sally Z Stannard <Sally.Stannard@translink.com.au>
Cc: Brigid E Murray <Brigid.Murray@translink.com.au>; Cameron Y Leslie <Cameron.Leslie@translink.com.au>; Michael P Cormack <Michael.Cormack@translink.com.au>; Translink Media <Translink.Media@translink.com.au>; Andrew J Christie <Andrew.Christie@translink.com.au>
Subject: Media pack for approval | Kawana and Bli Bli

Hi Sally

I've attached a Kawana/Bli Bli media pack for your input and approval.

The pack contains a Fast Facts section which is the new talking points format MO asks we provide. An updated media release is also included in the content.

Project team, Andy and Peter have all approved.

Looking to get this one to MO today if possible.

Cheers

Andy Christie

Senior Media Advisor

Translink Division | Department of Transport and Main Roads

Floor 1 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
(07) 3338 4671 | NR
andrew.christie@translink.com.au
translink.com.au | www.tmr.qld.gov.au



Office Arrangements:

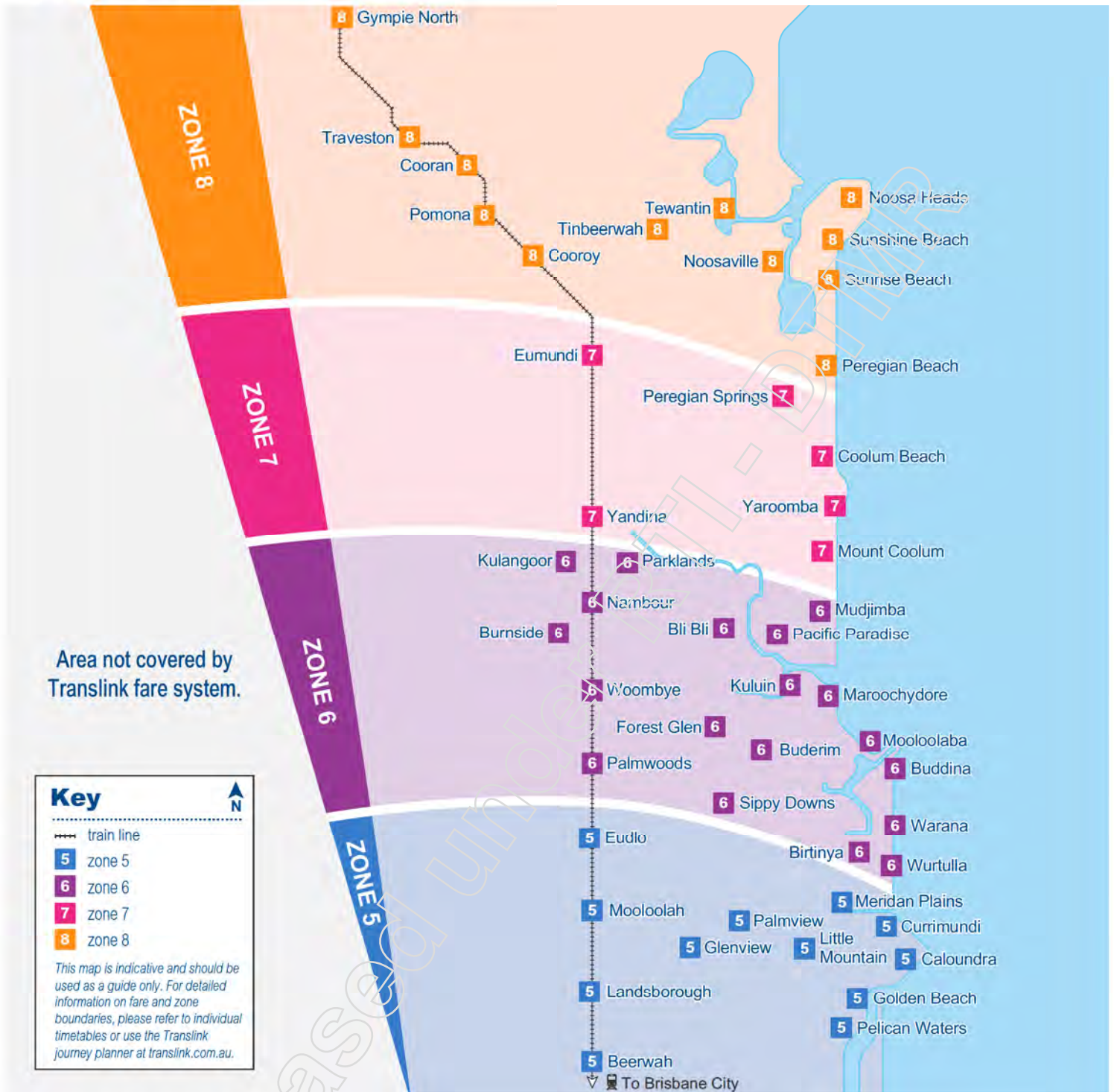
Monday	Tuesday	Wednesday	Thursday	Friday
✓	📶	✓	📶	✓





Translink Sunshine Coast fare zones

Effective 4 July 2022



Zones travelled	Adult fares (4 July 2022)		
	go card	go card off-peak	Single paper ticket
1	\$3.45	\$2.76	\$5.00
2	\$4.21	\$3.37	\$6.10
3	\$6.44	\$5.15	\$9.30
4	\$9.47	\$6.78	\$12.30
5	\$11.13	\$8.90	\$16.10
6	\$14.13	\$11.30	\$20.50
7	\$17.57	\$14.06	\$25.50
8	\$20.85	\$16.68	\$30.20

Zones travelled	Concession fares (4 July 2022)		
	go card	go card off-peak	Single paper ticket
1	\$1.73	\$1.38	\$2.50
2	\$2.11	\$1.68	\$3.10
3	\$3.22	\$2.58	\$4.70
4	\$4.24	\$3.39	\$6.10
5	\$5.57	\$4.45	\$8.10
6	\$7.07	\$5.65	\$10.20
7	\$8.79	\$7.03	\$12.70
8	\$10.43	\$8.34	\$15.10

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Maroochydore to Meridan Plains via SCUH – Route 611 changes

Version 1 | 1 June 2022

Who is this extension going to affect?

This route extension into Meridan Plains will provide people from the Kawana Forest estate the option to catch route 611 bus to the Sunshine Coast University Hospital (SCUH), Mooloolaba, Kawana and Maroochydore.

What is happening?

From Monday 11 July, route 611 (which currently services Maroochydore, Kawana, Mooloolaba and SCUH) is being extended in to the Kawana Forest estate in Meridan Plains. Two new bus stops on Woodlands Boulevard, Meridan Plains will be opened for residents to utilize.

How will this affect the existing timetable?

If you are travelling southbound (Maroochydore to Meridan Plains), the timetable will remain the same between Maroochydore and SCUH, with the route extending from SCUH to two new stops in Meridan Plains (on Woodlands Boulevard, Meridan Plains).

If you are travelling northbound (Meridan Plains to Maroochydore), a new timetable will be put in place. The frequency of bus services will remain at 30 minutes between services on weekdays, and 60 minutes between services on weekends and public holidays.

We have also expanded operating hours of the route, with new services added earlier to Maroochydore in the early morning, and from Maroochydore in the evening.

You can use the Translink journey planner to find the best travel option for you. Just remember to use a date from Monday 11 July 2022.

How much will the bus cost me from Meridan Plains?

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Meridan Plains currently sits in fare zone 5. All trips from Woodlands Blvd on route 611 will travel to Zone 6 meaning that it is a two-zone trip. Adult two zone fares start from \$3.37 (off-peak), with concession fares starting at \$1.68. For more information on Sunshine Coast fare zones, please call the Translink call centre on 13 12 30 or visit the website.

How can I access the new timetables?

You can use the Translink journey planner to find the best travel option for you. Just remember to use a date from Monday 11 July 2022.

PDF timetables can also be downloaded from the Translink website.

If you need help, or would like a hardcopy timetable sent to you, please contact us via our online feedback form or call us on 13 12 30.

Why are we making this change?

The extension into Meridan Plains responds to community requests and will improve access to public transport for customers in this area on the Sunshine Coast.

Are you removing any trips as part of this service change?

While timetables for the northbound (Meridan Plains to Maroochydore) services are changing, there are no trips being removed as part of this service change. In fact, with slightly longer operating hours, the number of trips on this route each day will increase.

Where can I find more information?

More information is available by:

- visiting the service notice on the Translink website
- calling the Translink call centre on 13 12 30 (available 24 hours a day, seven days a week).

You can also receive service updates by downloading the MyTranslink app and 'favouriting' your usual stops and services

How will you tell people about the changes?

We'll inform customers about these changes using the following tools and channels:

- Stop signage at stops along route 611
- Translink website notice
- MyTranslink app push notification

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- Letterbox drop to residents in Kawana Forest estate
- Engagement with community stakeholders such as schools, SCUH, and community groups
- Electronic direct messaging
- Updated maps and timetables
- Geo-targeted digital advertising in Kawana Forest
- FAQs

Released under RTI - DTMR

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Lien L Pham

From: Kieran Z Spilling
Sent: Friday, 10 March 2023 9:03 AM
To: Sky X Williams
Cc: Theresa Z Murphy; Debra G Blazely
Subject: RE: Bus route extension into Kawana Forest
Attachments: RE: Media pack for approval | Kawana and Bli Bli

Hi Sky

See attached email between Sally and Andy deciding to make no changes to the fare zone boundaries due to a net negative benefit due to school students travelling to/from Kawana Forest from the south.

We also considered making all stops in Kawana Forest dual zones, however as these are usually situated exactly on the zone boundaries we do not wish to set a precedent for other localities to ask for similar treatment.

@Debra G Blazely – is there anything else worthwhile we could add to help Sky out with his reply back to the Kawana Forest Residents Association?

Regards

From: Sky X Williams <Sky.Williams@translink.com.au>
Sent: Friday, 10 March 2023 8:27 AM
To: Kieran Z Spilling <Kieran.Spilling@translink.com.au>
Subject: Fw: Bus route extension into Kawana Forest

Morning mate,

Do you know if we have an official response for the zoning issue at Kawana Forest?

Sky Williams

A/Advisor (Communication) | Customer Solutions
Passenger Transport Services | Translink Division
Department of Transport and Main Roads

P: 07 3066 2345 |

Floor 1 | 61 Mary Street | Brisbane Qld 4000

GPO Box 50 | Brisbane Qld 4001

sky.williams@translink.com.au

www.translink.com.au

www.tmr.qld.gov.au

Please note: I sometimes send emails outside of normal working hours – I don't expect you to read, respond or action anything outside of your normal working hours.

From: Comms Team <commsteam@translink.com.au>
Sent: Thursday, 9 March 2023 4:17 PM
To: Sky X Williams <Sky.Williams@translink.com.au>
Subject: FW: Bus route extension into Kawana Forest

Hi Sky,

Hope you've had a nice day!

Please see PI email below regarding a zoning query.

Kind regards,

Melinda De Haast
Communication Coordinator | Customer Solutions
Passenger Transport Services | Translink Division
Department of Transport and Main Roads

Ph: 07 3066 9101 | Comms on-call: NR
Floor 1 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
[name@translink.com.au](mailto:translink.com.au)
translink.com.au

From: PI
Sent: Thursday, 9 March 2023 4:06 PM
To: Comms Team <commsteam@translink.com.au>
Cc: Jarrod Bleijie <Jarrod.Bleijie@parliament.qld.gov.au>; Cr Peter Cox <Peter.Cox@sunshinecoast.qld.gov.au>;
PI <@gideons.org.au>
Subject: FW: Bus route extension into Kawana Forest

Hi Team

I'm just following up on my email 23 July 2022 to see if you have been able to investigate the zoning.

As a reminder the issue is that if you travel just one stop (approx 2-3 KM) you are automatically charged for entering a new zone, making it very expensive especially for our essential workers, retirees or students traveling on stop to the hospital.

Kind Regards

PI

Sent from [Mail](#) for Windows

From: [redacted]
Sent: Saturday, 30 July 2022 8:19 AM
To: [redacted]
Cc: Cr Cox; Jarrod Bleijie
Subject: Fwd: Bus route extension into Kawana Forest

FYI - response from TMR regarding the fare zones.

Begin forwarded message:

From: Comms Team <commsteam@translink.com.au>
Date: 30 July 2022 at 8:02:24 am AEST
To: [redacted] Comms Team <commsteam@translink.com.au>
Subject: RE: Bus route extension into Kawana Forest

Good morning [redacted]

Thank you for your email regarding the fare zone for the new bus stops at Woodlands Boulevard, Meridan Plains.

You may be interested to know the current fare zones were put in place to simplify and provide fairer fares following the Queensland Government's 2017 SEQ Fare Review. During that review, Meridan Plains fell into zone five based on its position on the Sunshine Coast (fare zone map attached), and has remained there ever since.

As you mentioned, with the extension of the route 611 service (previously terminating at the Sunshine Coast University Hospital (SCUH) in Birtinya), the two newly built stops on Woodlands Boulevard (Woodlands at Pacific Lutheran College and Woodlands Blvd at Forest Park St) are the only stops currently on this route located outside of zone six. This is being reviewed by Translink with a view to finding a fair and positive outcome for all customers including school students travelling to Pacific Lutheran College. We will need to assess the full impact to all customers before making any decisions.

We appreciate you raising this matter and trust this information is of assistance.

Sky Williams
A/Communications Advisor
Translink Division | Department of Transport and Main Roads

Floor 1 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
translink.com.au | www.tmr.qld.gov.au

From: [Andy J Meyer](#)
To: [Sally Z Stannard](#); [Peter L Milward](#)
Cc: [Liam R Scanlan](#); [Kieran Z Spilling](#)
Subject: RE: Media pack for approval | Kawana and Bli Bli
Date: Tuesday, 5 July 2022 4:40:34 PM
Attachments: [image006.png](#)
[image007.png](#)
[image008.png](#)
[image010.png](#)
[image028.png](#)
[image029.png](#)
[image030.png](#)
[image032.png](#)
[image033.png](#)
[image034.png](#)
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[image037.png](#)
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[image040.png](#)
[image042.png](#)
[image043.png](#)
[image044.png](#)
[image045.png](#)
[image047.png](#)
[image048.png](#)
[image049.png](#)

Thanks for the quick turnaround.

We've spoken to Roman and to Andy in media.

Have a good evening all.

Andy

Andy Meyer (he, him, his)
Director (Network Planning)
Translink Division | Department of Transport and Main Roads

Floor 7 | 61 Mary Street | Brisbane Qld 4000
GPO Box 50 | Brisbane Qld 4001
(07) 3066 1743 | MNR
andy.meyer@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: Sally Z Stannard <Sally.Stannard@translink.com.au>
Sent: Tuesday, 5 July 2022 4:34 PM
To: Andy J Meyer <Andy.Meyer@translink.com.au>; Peter L Milward <peter.milward@translink.com.au>
Cc: Liam R Scanlan <liam.scanlan@translink.com.au>; Kieran Z Spilling <Kieran.Spilling@translink.com.au>
Subject: RE: Media pack for approval | Kawana and Bli Bli

Hi Andy,

I understand the context and agree with your assessment to leave the stops in the existing fare zone given the net impact across school and urban services.

Thanks for rapidly running this to ground.

Can you please flow that information back to Roman and Integrated Scheduling team for reversing any changes made today before upload tonight.

Thanks,
Sally.

Sally Stannard

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 GPO Box 50 | Brisbane Qld 4001
 (07) 3338 4158 | NR
sally.stannard@translink.com.au
translink.com.au | www.tmr.qld.gov.au



From: Andy J Meyer <Andy.Meyer@translink.com.au>
Sent: Tuesday, 5 July 2022 4:29 PM
To: Peter L Milward <peter.milward@translink.com.au>; Sally Z Stannard <Sally.Stannard@translink.com.au>
Cc: Liam R Scanlan <liam.scanlan@translink.com.au>; Kieran Z Spilling <Kieran.Spilling@translink.com.au>
Subject: RE: Media pack for approval | Kawana and Bli Bli
Importance: High

Hi Peter / Sally

As discussed, Kawana Forest fare zone change is more complex than we initially thought, and in my opinion needs further consideration before we implement.

- Route 611 is being extended from its current termination point at Sunshine Coast University Hospital, to Kawana Forest estate.
- It is proposed that all bus stops in Kawana Forest are changed from current fare zone 5, to fare zone 6. This is because apart from the new termination point at Kawana Forest, the entirety of route 611 will be in zone 6. Therefore any fare from Kawana Forest on route 611 will be a two zone fare.
- However, it has been identified whilst approximately 70 school bus users per day could benefit from this change, over 120 school users per day will likely have to pay an increased two zone fare as a result of this change. This is because Kawana Forest estate is serviced by 10 daily school bus routes, which predominantly travel within zone 5

Average Daily Passengers Feb - Jun 2022 (PM boardings)			
Destination Suburb	Impact to current fares		
	decrease	increase	unknown
Bokarina	27		
Buddina	6		
Caloundra		45	
Caloundra West		15	
Currimundi		12	
Dicky Beach		12	
Little Mountain		4	
Minyama	7		
Pelican Waters		8	
Unknown			18
Warana	12		
Wurtulla	17		
To Pacific Lutheran College (from Caloundra, Currimundi and Meridan Plains)		27	
Total	69	122	18

- We have considered making all 5 (including school service virtual stops) stops within the Kawana Forest estate zones 5 and 6. Therefore if travelling from either zone to these stops, the user is charged only a single zone fare. However dual zone stops are usually situated exactly on zone boundaries and this would likely set a precedent for other localities to ask for similar treatment.
- It is proposed therefore that this change is not progressed this weekend for the following reasons:
 - Changes have not been proposed to the community, so no one is expecting any changes
 - Students paying higher fares with no notice is likely to be unpopular and there are likely to be higher

- numbers of losers compared to winners travelling on route 611, at least initially
- We need time to make a considered change and understand all winners and losers. This can be done in conjunction with the consideration of Palmview which has similar issues
- The maps on the route timetable have been developed showing Kawana Forest in zone 5
- We need to make a decision on this this evening, as the file for the ticket machines gets uploaded at midnight tonight.

Happy to discuss, but we need to make a decision now.

Thanks

Andy

Andy Meyer (he, him, his)
Director (Network Planning)
Translink Division | Department of Transport and Main Roads

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From: Peter L Milward <peter.milward@translink.com.au>
Sent: Tuesday, 5 July 2022 11:59 AM
To: Andy J Meyer <Andy.Meyer@translink.com.au>; Liam R Scanlan <liam.scanlan@translink.com.au>
Subject: FW: Media pack for approval | Kawana and Bli Bli

fyi

Regards

Peter Milward
General Manager (Passenger Transport Integration)
Translink Division | Department of Transport and Main Roads

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From: Roman J Gafa <roman.gafa@translink.com.au>
Sent: Tuesday, 5 July 2022 11:40 AM
To: Sally Z Stannard <Sally.Stannard@translink.com.au>; Martin Bradshaw <martin.bradshaw@translink.com.au>;
Peter L Milward <peter.milward@translink.com.au>
Subject: RE: Media pack for approval | Kawana and Bli Bli

Hi Sally

Can now confirm 5 stops in the area have been updated and will flow through tonight's updates for the 11th for both Kinetic Urban and any CDC school services.

Cheers

Roman

From: Sally Z Stannard <Sally.Stannard@translink.com.au>
Sent: Tuesday, 5 July 2022 7:06 AM
To: Martin Bradshaw <martin.bradshaw@translink.com.au>; Peter L Milward <peter.milward@translink.com.au>; Roman J Gafa <roman.gafa@translink.com.au>
Subject: Re: Media pack for approval | Kawana and Bli Bli

Roman,

Can you please confirm this is a straight forward change in Hastus? We are hoping to action in time for the service to commence on Monday 11 July.

(I'm holding the media pack to confirm we can sort this so appreciate advice today if possible.)

Sally

Sally Stannard
Deputy Director-General
Translink Division | Department of Transport and Main Roads

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From: Martin Bradshaw <martin.bradshaw@translink.com.au>
Sent: Tuesday, July 5, 2022 7:03:05 AM
To: Sally Z Stannard <Sally.Stannard@translink.com.au>; Peter L Milward <peter.milward@translink.com.au>
Subject: FW: Media pack for approval | Kawana and Bli Bli

Apparently it's a relatively quick an easy fix, see below.

Regards

Martin Bradshaw
General Manager (Passenger Transport Strategy & Technology Branch)
Translink Division | Department of Transport and Main Roads

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From: John Z Wanis <John.Wanis@translink.com.au>
Sent: Monday, 4 July 2022 5:50 PM
To: Martin Bradshaw <martin.bradshaw@translink.com.au>
Subject: Re: Media pack for approval | Kawana and Bli Bli

Hi Martin,

I am told Travis just needs to make the change in Hastus once we endorse it, then it will flow into Cubic's system. We will get you a BN to support the zone change separately.

Thanks,
John

From: Martin Bradshaw <martin.bradshaw@translink.com.au>
Date: Monday, 4 July 2022 at 4:48 pm
To: John Z Wanis <John.Wanis@translink.com.au>
Subject: Fwd: Media pack for approval | Kawana and Bli Bli

Regards

Martin Bradshaw
General Manager (Passenger Transport Strategy & Technology Branch)
Translink Division | Department of Transport and Main Roads

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From: Sally Z Stannard <Sally.Stannard@translink.com.au>
Sent: Monday, July 4, 2022 11:58:29 AM
To: Peter L Milward <peter.milward@translink.com.au>
Cc: Martin Bradshaw <martin.bradshaw@translink.com.au>; Andy J Meyer <Andy.Meyer@translink.com.au>
Subject: RE: Media pack for approval | Kawana and Bli Bli

Sounds like a good idea to me but the announcement is pending – it would be a shame to say its Zone 6 and then pull back to Zone 5 after we announce.

Thanks for checking – I'll hold the announcement comms until I hear back on timeframe

Sally Stannard
Deputy Director-General
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From: Peter L Milward <peter.milward@translink.com.au>
Sent: Monday, 4 July 2022 11:51 AM
To: Sally Z Stannard <Sally.Stannard@translink.com.au>
Cc: Martin Bradshaw <martin.bradshaw@translink.com.au>; Andy J Meyer <Andy.Meyer@translink.com.au>

Subject: RE: Media pack for approval | Kawana and Bli Bli

Hi a quick update. The planners recommended it so customers stay in the same fare zone. They have been working with Deb Blazely in Martin's team to put the change through. They are going to check in with Deb and come back to me.

Regards

Peter Milward

General Manager (Passenger Transport Integration)

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From: Sally Z Stannard <Sally.Stannard@translink.com.au>

Sent: Monday, 4 July 2022 10:53 AM

To: Peter L Milward <peter.milward@translink.com.au>

Cc: Martin Bradshaw <martin.bradshaw@translink.com.au>; Andy J Meyer <Andy.Meyer@translink.com.au>

Subject: Re: Media pack for approval | Kawana and Bli Bli

Thanks

Sally Stannard

Deputy Director-General

Translink Division | Department of Transport and Main Roads

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On 4 Jul 2022, at 10:41 am, Peter L Milward <peter.milward@translink.com.au> wrote:

I will check where this is at.

Regards

Peter Milward

General Manager (Passenger Transport Integration)

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From: Ricki-Lee J Plant <Ricki-Lee.Plant@translink.com.au> **On Behalf Of** Martin Bradshaw
Sent: Monday, 4 July 2022 10:35 AM
To: Sally Z Stannard <Sally.Stannard@translink.com.au>
Cc: Peter L Milward <peter.milward@translink.com.au>
Subject: RE: Media pack for approval | Kawana and Bli Bli

Hi Sally,

This one does not sit in our branch. I believe it sits in PTI.

Regards

*Ricki-lee Plant
 On behalf of*

Martin Bradshaw
 General Manager (Passenger Transport Strategy & Technology Branch)
 Translink Division | Department of Transport and Main Roads

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From: Sally Z Stannard <Sally.Stannard@translink.com.au>
Sent: Monday, 4 July 2022 10:27 AM
To: Martin Bradshaw <martin.bradshaw@translink.com.au>
Cc: Peter L Milward <peter.milward@translink.com.au>
Subject: FW: Media pack for approval | Kawana and Bli Bli

Martin,

Apologies for my lack of clarity – is this business case with your area?

How much will the bus cost me from Meridan Plains?

Meridan Plains sits in fare zone 5. All trips from Woodlands Blvd on route 611 will travel to Zone 6 meaning this is currently a two-zone trip. Adult 2-zone off-peak fares start from \$3.37, concession fares starting at \$1.68. **A business case to adjust Meridan Plains to zone 6 has been prepared, but is not yet approved.**

Sally,

Sally Stannard
 Deputy Director-General
 Translink Division | Department of Transport and Main Roads

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From: Translink Media <Translink.Media@translink.com.au>

Sent: Friday, 1 July 2022 11:59 AM

To: Sally Z Stannard <Sally.Stannard@translink.com.au>

Cc: Brigid E Murray <Brigid.Murray@translink.com.au>; Cameron Y Leslie <Cameron.Leslie@translink.com.au>; Michael P Cormack <Michael.Cormack@translink.com.au>; Translink Media <Translink.Media@translink.com.au>; Andrew J Christie <Andrew.Christie@translink.com.au>

Subject: Media pack for approval | Kawana and Bli Bli

Hi Sally

I've attached a Kawana/Bli Bli media pack for your input and approval.

The pack contains a Fast Facts section which is the new talking points format MO asks we provide. An updated media release is also included in the content.

Project team, Andy and Peter have all approved.

Looking to get this one to MO today if possible.

Cheers

Andy Christie

Senior Media Advisor

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Office Arrangements:

Monday



Tuesday



Wednesday



Thursday



Friday



Released under RTI - DTMR